

# Forensic Engineering and Patient Safety: Reducing the Risks of Medical Device- Related Injuries and Deaths

**Presenter:**

**Larry Fennigkoh, Ph.D.**

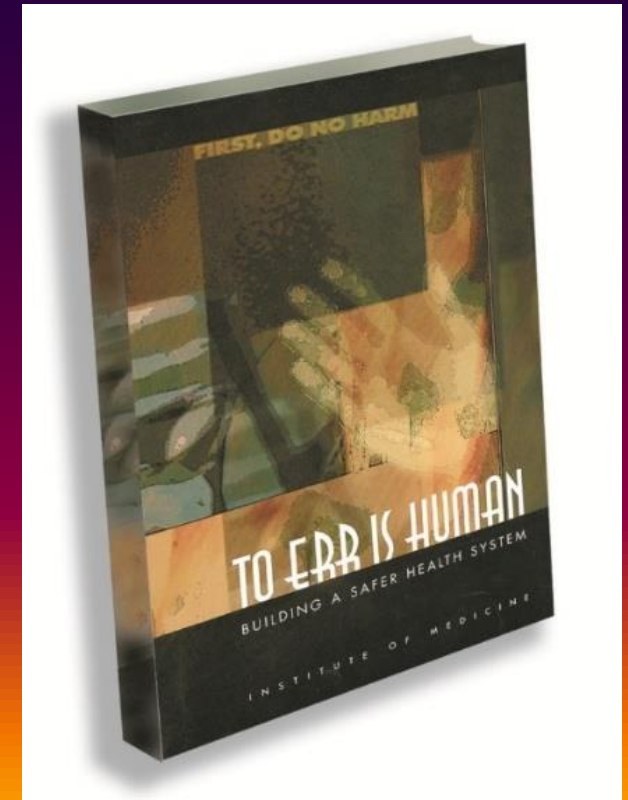
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Milwaukee School of Engineering  
fennigko@msoe.edu



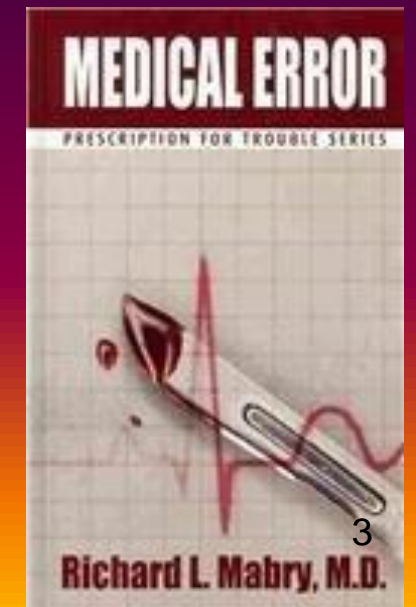
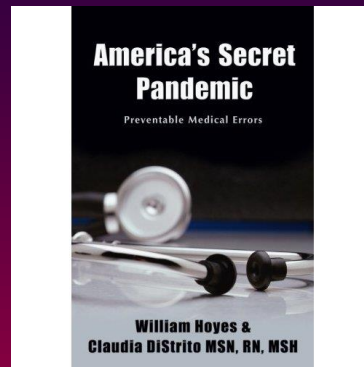
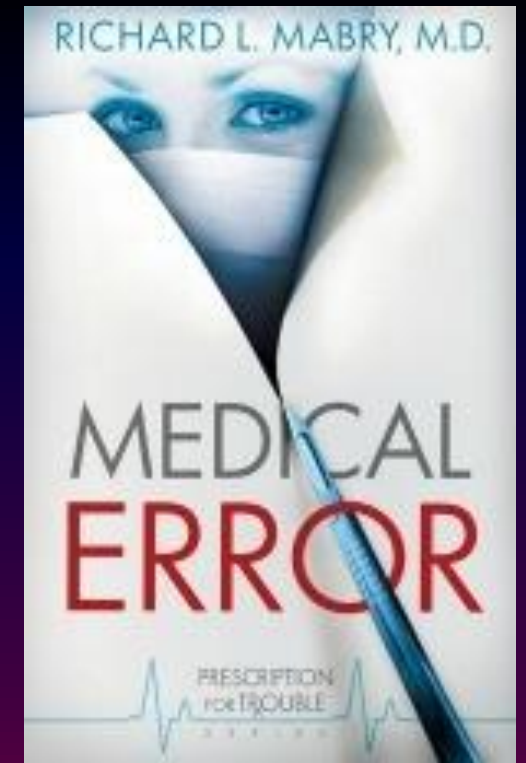
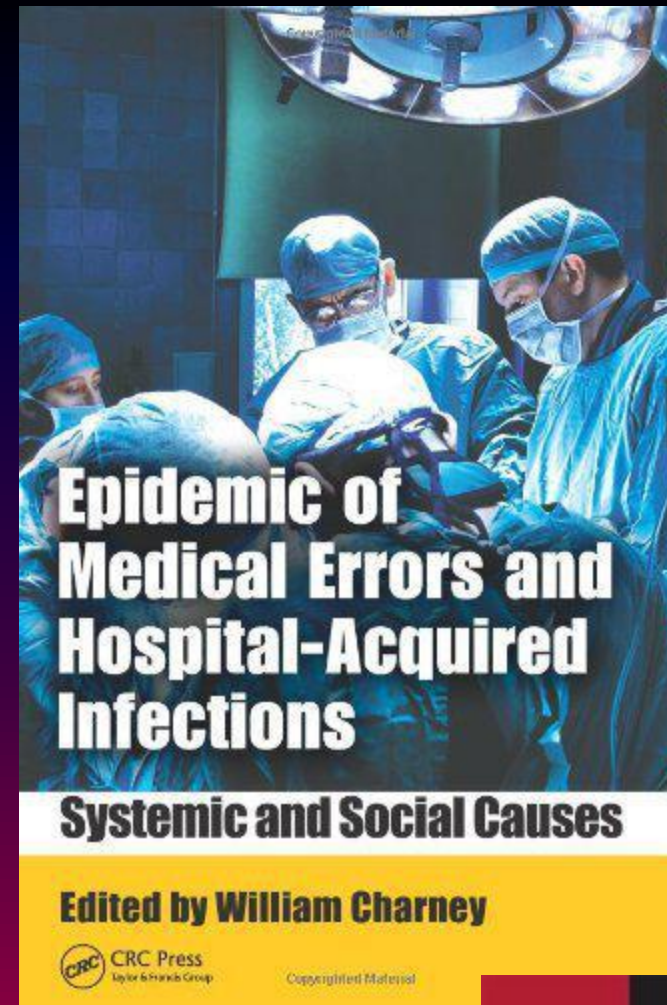
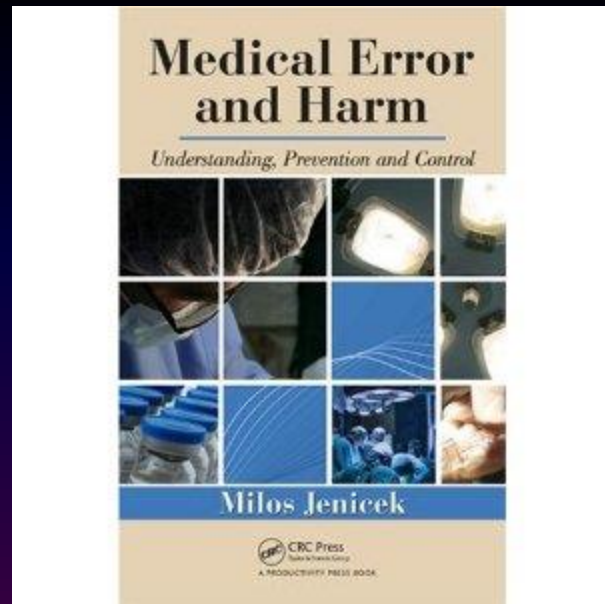
# Lessons learned since . . .

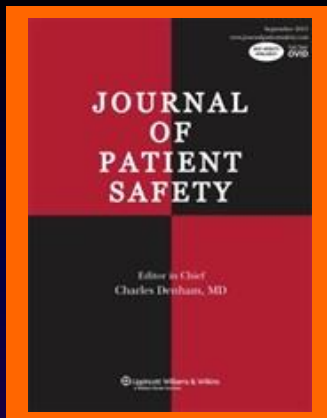
## 1999 Institute of Medicine Report:

*“More commonly, errors are caused by faulty systems, processes, and conditions that lead people to make mistakes or fail to prevent them”*



and from the continued investigation and reporting of medical device-related incidents.





### Journal of Patient Safety:

September 2013 - Volume 9 - Issue 3 - p 122-128

doi: 10.1097/PTS.0b013e3182948a69

Review Article

## A New, Evidence-based Estimate of Patient Harms Associated with Hospital Care

James, John T. PhD

**Results:** Using a weighted average of the 4 studies, a lower limit of 210,000 deaths per year was associated with preventable harm in hospitals. Given limitations in the search capability of the Global Trigger Tool and the incompleteness of medical records on which the Tool depends, the true number of premature deaths associated with preventable harm to patients was estimated at more than 400,000 per year. Serious harm seems to be 10- to 20-fold more common than lethal harm.

## Current estimates of accidental deaths . . .

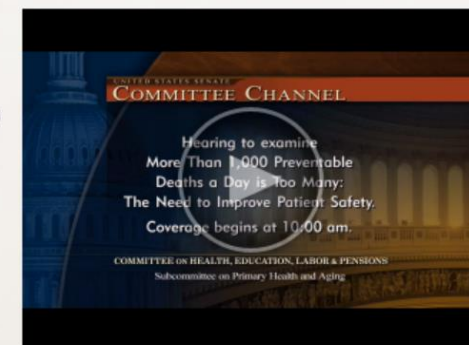
<http://www.help.senate.gov/hearings/hearing/?id=478e8a35-5056-a032-52f8-a65f8bd0e5ef>

### Subcommittee Hearing - More Than 1,000 Preventable Deaths a Day Is Too Many: The Need to Improve Patient Safety

**Committee:**  
Subcommittee on Primary Health and Aging

**Date:**  
Thursday, July 17 2014, 10:00 AM

**Place:**  
430 Dirksen Senate Office Building



# Analysis of Safety-Critical Computer Failures in Medical Devices

(Abstract)

Issue No.04 - July-Aug. (2013 vol.11)

pp: 14-26

Published by the IEEE Computer Society

Homa Alemzadeh , University of Illinois at Urbana-Champaign

***“Malfunctioning medical devices are one of the leading causes of serious injury and death in the U.S. Between 2006 and 2011, 5,294 recalls and approximately 1.2 million adverse events were reported to the FDA. Almost 23% of these recalls were due to computer-related failures, of which approximately 94% represented medium to high risk of severe health consequences (injuries or death) to patients”.***

# Resources . . .

## Medical Device Incident Investigation Guidebook

Published by



VHA Center for Engineering & Occupational  
Safety and Health (CEOSH)

St. Louis, Missouri

[vawww.ceosh.med.va.gov](http://vawww.ceosh.med.va.gov)



U.S. Department of Veterans Affairs  
Veterans Health Administration  
Center for Engineering & Occupational Safety and Health

Conducting successful medical device incident investigations is an essential aspect to achieving exceptionally safe, consistently high-quality care for patients. The number of overall reported incidents is increasing dramatically, especially as health care facilities become more cognizant of system vulnerabilities and recognize the importance of reporting to correct problems. By identifying medical device safety issues, health care facilities can mitigate the risk of harm to patients.

INVESTIGATION

## DEVICE INCIDENT RESPONSE

Immediate Action Steps



ECRI Institute

### Risk Management Response to Medical Device-Related Incidents



By Matthew F. Swartz, PE, PhD



## Shepherd's System for Medical Device Incident Investigation and Reporting

Shepherd, Marvin

Note: This is not the actual book cover

Hindawi Publishing Corporation  
Journal of Medical Engineering  
Volume 2014, Article ID 314138, 13 pages  
<http://dx.doi.org/10.1155/2014/314138>



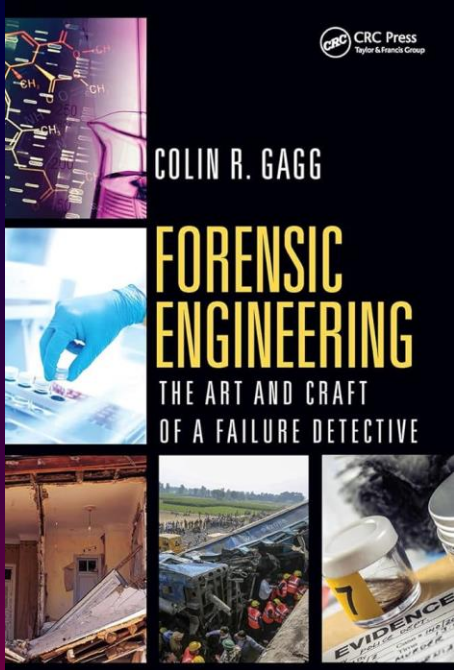
Research Article

## A Structured Approach for Investigating the Causes of Medical Device Adverse Events

John N. Amooore

Department of Medical Physics, Crosshouse Hospital, Kilmarnock KA2 0BE, UK

# Forensic Engineering . . .



“ . . . is the investigation of materials, products, structures or components that fail or do not operate/function as intended, causing personal injury or damage to property. The consequences of failure are dealt with by the law of product liability.

. . .helps the injured party, their attorneys, judges, and juries determine the cause of accidents, injuries, or deaths.” (1).

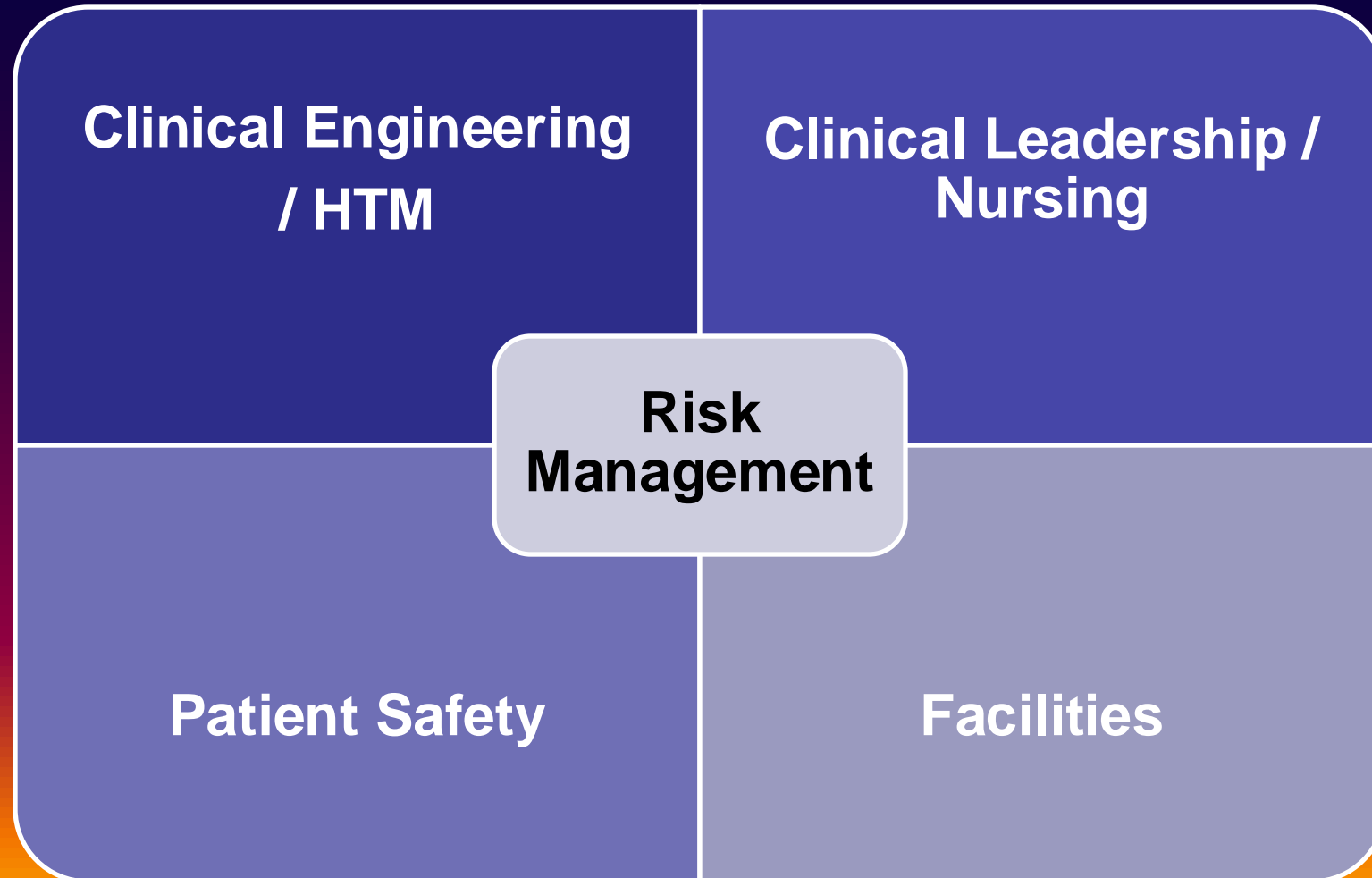


## OUR MISSION

The National Academy of Forensic Engineers and its members are committed to:

- Serving the public by advancing the ethical and professional practice of forensic engineering;
- Serving the jurisprudential system by certifying individuals having achieved expertise in forensic engineering;
- Serving Academy members and furthering the development of forensic engineers through education and the publication of peer-reviewed technical literature.

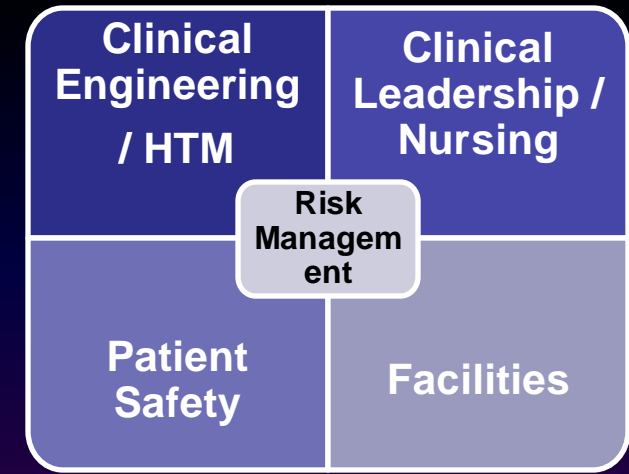
# Optimally, incident investigations are a team effort



# The value of an interdisciplinary response team

- Different disciplines often see, process, and interpret the same things differently.

The Good,



- Differing backgrounds and perspectives may also create communication problems, power struggles.

bad, and ugly.

# The Purpose: Why we investigate incidents ?

## Improved Patient Safety:

- Determine root cause(s)
- Prevent recurrence



GOALS

# The Purpose: Why we investigate incidents ?

For the same reason,  
the NTSB exists



**NTSB**  
An Independent  
United States Federal  
Government Agency

The NTSB is an independent federal agency charged by Congress with investigating every civil aviation accident in the U.S. and significant accidents in other modes of transportation-railroad, highway, marine and pipeline. [more >](#)

## About the National Transportation Safety Board

### Our Mission

Making transportation safer by conducting independent accident investigations, advocating safety improvements, and deciding pilots' and mariners' certification appeals.

### Legislative Mandate

- Maintaining our congressionally mandated independence and objectivity;
- Conducting objective, precise accident investigations and safety studies;
- Performing fair and objective airman and mariner certification appeals;
- Advocating and promoting safety recommendation;
- Assisting victims of transportation accidents and their families.

# Healthcare has much to learn from the aviation industry



# Why Hospitals Should FLY

The Ultimate Flight Plan to Patient Safety and Quality Care

Foreword by David B. Nash, MD, MBA  
Introduction by Lucian L. Leape, MD

## John J. Nance, JD

# VA hospitals have borrowed and implemented many safety concepts from the aviation industry

UNITED STATES  
DEPARTMENT OF VETERANS AFFAIRS



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[Home](#) [Veteran Services](#) [Business](#) [About VA](#) [Media Room](#) [Locations](#) [Contact Us](#)



**About Us:**  
The NCPS was established in 1999 to develop and nurture a culture of safety throughout the Veterans Health Administration. Our goal is the nationwide reduction and prevention of inadvertent harm to patients as a result of their care. Patient safety managers at 153 VA hospitals and patient safety officers at 21 VA regional headquarters participate in the program.

The primary intended audience for our public Web site is health care professionals and health care administrators.

We encourage veterans and the general public to explore our site, especially the Patient Safety for Patients section, and familiarize themselves with patient safety issues and the wide range of actions VA has taken to improve patient safety.

Search for:

**Patient Safety for Patients**

- [Patient Safety - Get Involved!](#)
- [Tips & Tools](#)
- [Sources for More Information](#)
- [Final Thoughts](#)

**Alerts and Advisories**

- [Calendar Year 2010](#)
- [Calendar Year 2009](#)
- [Previous Years](#)

**Culture Change: Prevention, not Punishment**

- [VA's Approach to Patient Safety](#)
- [Our Organization](#)
- [Root Cause Analysis](#)

**Publications**

- [TIPS Newsletter](#)
- [NCPS Patient Safety Improvement Handbook](#)
- [Cognitive Aids \(Flipbooks\)](#)
- [Other Publications](#)

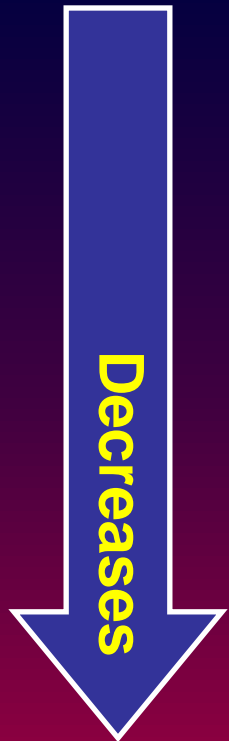
**NCPS In Action**

- [Hazard Summaries](#)
- [Healthcare Failure Mode and Effect Analysis \(HFMEA\)](#)
- [Falls Toolkit](#)
- [Ensuring Correct Surgery](#)
- [Hand Hygiene Information and Tools](#)

**Training Initiatives**

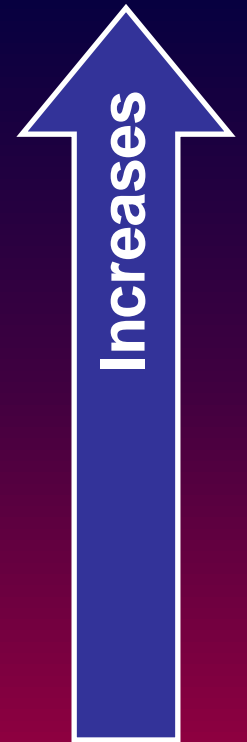
- [Patient Safety Curriculum Workshop](#)
- [Medical Team Training](#)
- [Healthcare Failure Mode Effect Analysis \(HFMEA\)](#)
- [U-500 Insulin](#)

# Improved Patient Safety . . .



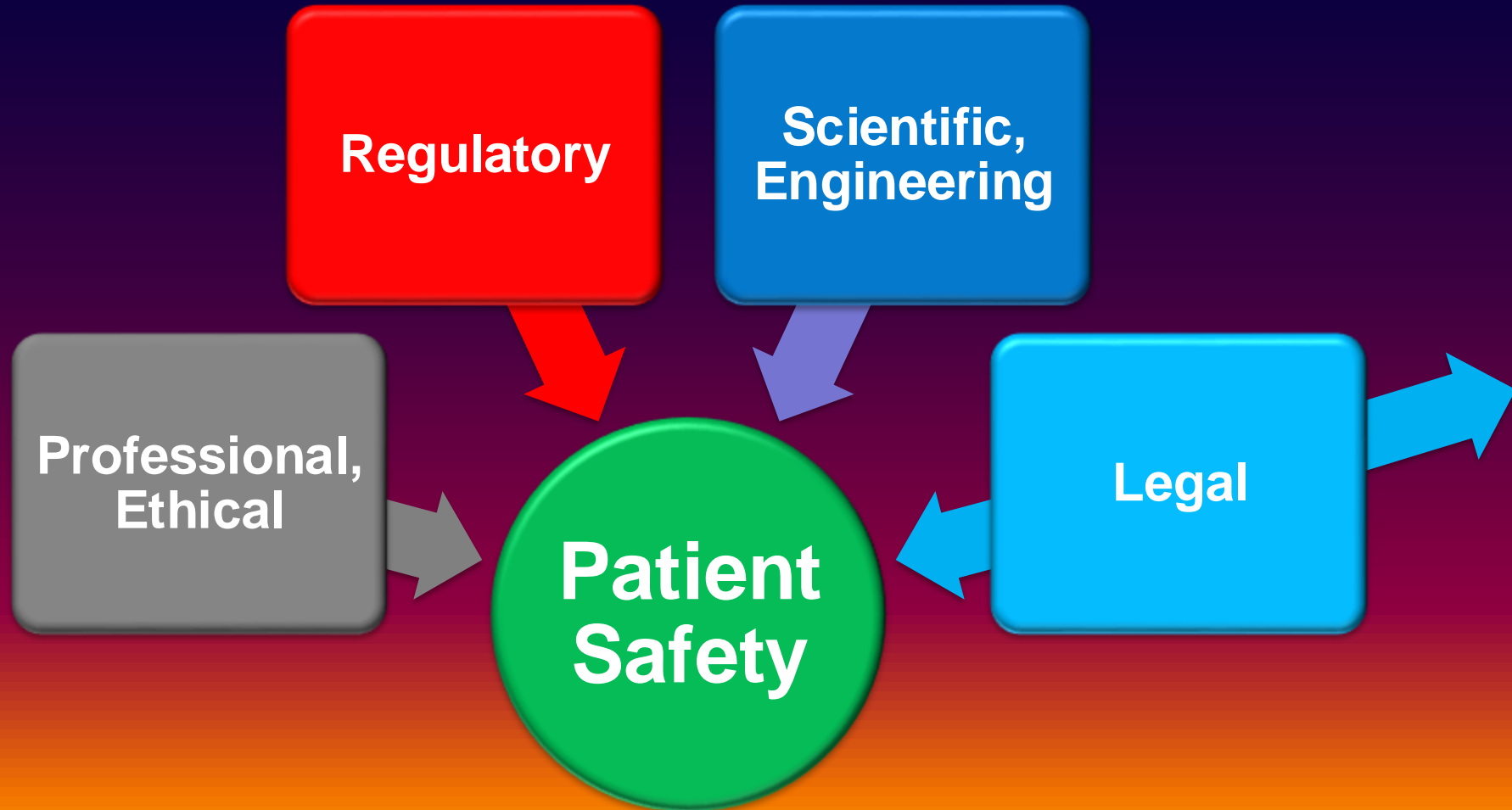
**Patient injuries**  
**Patient deaths**  
**Interruptions in care**  
**Use error**  
**User anxiety**  
**Lawsuits**

**Patient outcomes**  
**Patient satisfaction**  
**Clinical workflow**  
**Equipment usability**  
**Reimbursement**  
**User satisfaction**



# The *Why* of Incident Investigations:

## Complementary & Competing Perspectives



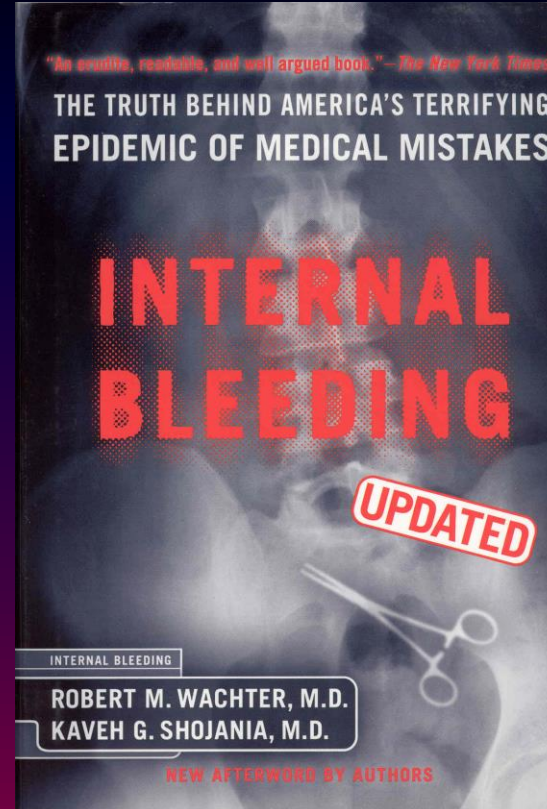
Professional,  
Ethical



## Code of Ethics for Engineers

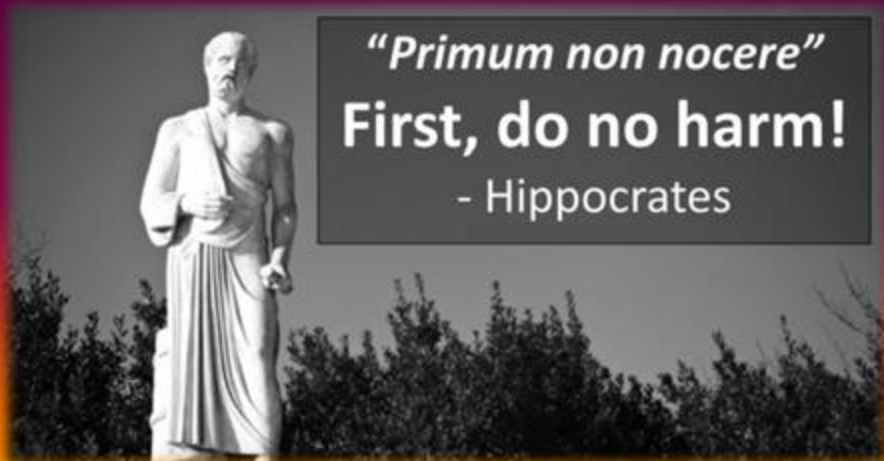
*“Engineering is an important and learned profession. As members of this profession, engineers are expected to exhibit the highest standards of honesty and integrity. Engineering has a direct and vital impact on the quality of life for all people. Accordingly, the services provided by engineers require honesty, impartiality, fairness, and equity, **and must be dedicated to the protection of the public health, safety, and welfare.** Engineers must perform under a standard of professional behavior that requires adherence to the highest principles of ethical conduct.”*

Professional,  
Ethical



***“It may seem a strange principle to enunciate as the very first requirement in a Hospital - that it should do the sick no harm”.***

***Florence Nightingale  
Notes on Hospitals, 1859***



# Regulatory



**21 CFR 803, Medical Device Reporting, provides specific MDR regulatory definitions. MDR reportable event (or reportable event) means:**

- **An event that user facilities become aware of that reasonably suggests that a device has or may have caused or contributed to a death or serious injury; or,**
- **An event that manufacturers or importers become aware of that reasonably suggests that one of their marketed devices:**
  - o **May have caused or contributed to a death or serious injury; or,**
  - o **Has malfunctioned and that the device or a similar device marketed by the manufacturer or importer would be likely to cause or contribute to a death or serious injury if the malfunction were to recur.**

# Regulatory

**Table 5-1: Overview of FDA Reporting Regulations for Device User Facilities**

WHAT TO REPORT	REPORT FORM	TO WHOM	WHEN
Device-related serious injury	Mandatory MedWatch <a href="#">Form FDA 3500A</a>	FDA and Manufacturer	Within 10 working days of becoming aware
Device-related death	Mandatory MedWatch <a href="#">Form FDA 3500A</a>	FDA and Manufacturer	Within 10 working days of becoming aware
Annual summary of death and serious injury reports	Mandatory <a href="#">Form FDA 3419</a>	FDA	January 1 of the preceding year
Near misses or injuries to staff or patients, product use errors, product quality problems, and therapeutic failures	Voluntary MedWatch <a href="#">Form FDA 3500</a>	FDA and/or Manufacturer	No specified timeline

U.S. Department of Health and Human Services  
Food and Drug Administration

**MEDWATCH**  
FORM FDA 3500A (10/05)

**A. PATIENT INFORMATION**

1. Patient Identifier \_\_\_\_\_ 2. Age at Time of Event: \_\_\_\_\_  
or \_\_\_\_\_  
Date of Birth: \_\_\_\_\_

In confidence

**B. ADVERSE EVENT OR PRODUCT PROBLEM**

1.  Adverse Event and/or  Product

2. Outcomes Attributed to Adverse Event (Check all that apply)

Death: \_\_\_\_\_ (mm/dd/yyyy)

Life-threatening

Hospitalization - initial or prolonged

Required Intervention to Prevent Permanent Impairment

3. Date of Event (mm/dd/yyyy) \_\_\_\_\_

5. Describe Event or Problem \_\_\_\_\_

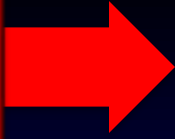
**Medical Device Incident Investigation Guidebook**

Published by



VHA Center for Engineering & Occupational Safety and Health (CEOSH)

# Regulatory



AUG 14, 2024 • NEWS RELEASE

## ECRI Supports CMS Patient Safety Structural Measure

*Statement from ECRI President and CEO Dr. Marcus Schabacker*

On behalf of ECRI, I would like to applaud the Centers for Medicare and Medicaid Services (CMS) for approving the new Patient Safety Structural Measure as part of the update to the hospital quality reporting program. This represents a tremendous step forward in emphasizing the importance of patient and workforce safety by creating a standardized framework that will guide hospitals to practice a systems-based approach.

# CMS issues new hospital patient safety measures

Mariah Taylor (Email) - Wednesday, August 7th, 2024



CMS will add seven new measures to its hospital inpatient quality reporting program as part of its Hospital Inpatient Prospective Payment System [final rule](#) released Aug. 1.

The measures are:

1. Patient safety structural measure
2. Age-friendly hospital measure
3. Catheter-associated urinary tract infection standardized infection ratio stratified for oncology locations
4. Central line associated bloodstream infection standardized infection ratio stratified for oncology locations
5. Hospital harm-falls with injury
6. Hospital harm-postoperative respiratory failure
7. 30-day risk-standardized death rate among surgical inpatients with complications.

The patient safety measure will take effect in 2025, while the remaining six will begin in 2026.

The patient safety structural measure assess whether hospitals have a structure and culture that prioritize safety through five domains: leadership committed to eliminating preventable harm; strategic planning and organizational policy; a culture of safety and learning; accountability and transparency; and patient and family engagement, according to a CMS final rule.

**Regulatory**

Department of Health and Human Services  
OFFICE OF  
INSPECTOR GENERAL

HOSPITAL INCIDENT REPORTING  
SYSTEMS DO NOT CAPTURE  
MOST PATIENT HARM



Daniel R. Levinson  
Inspector General  
January 2012  
OEI-06-09-00091

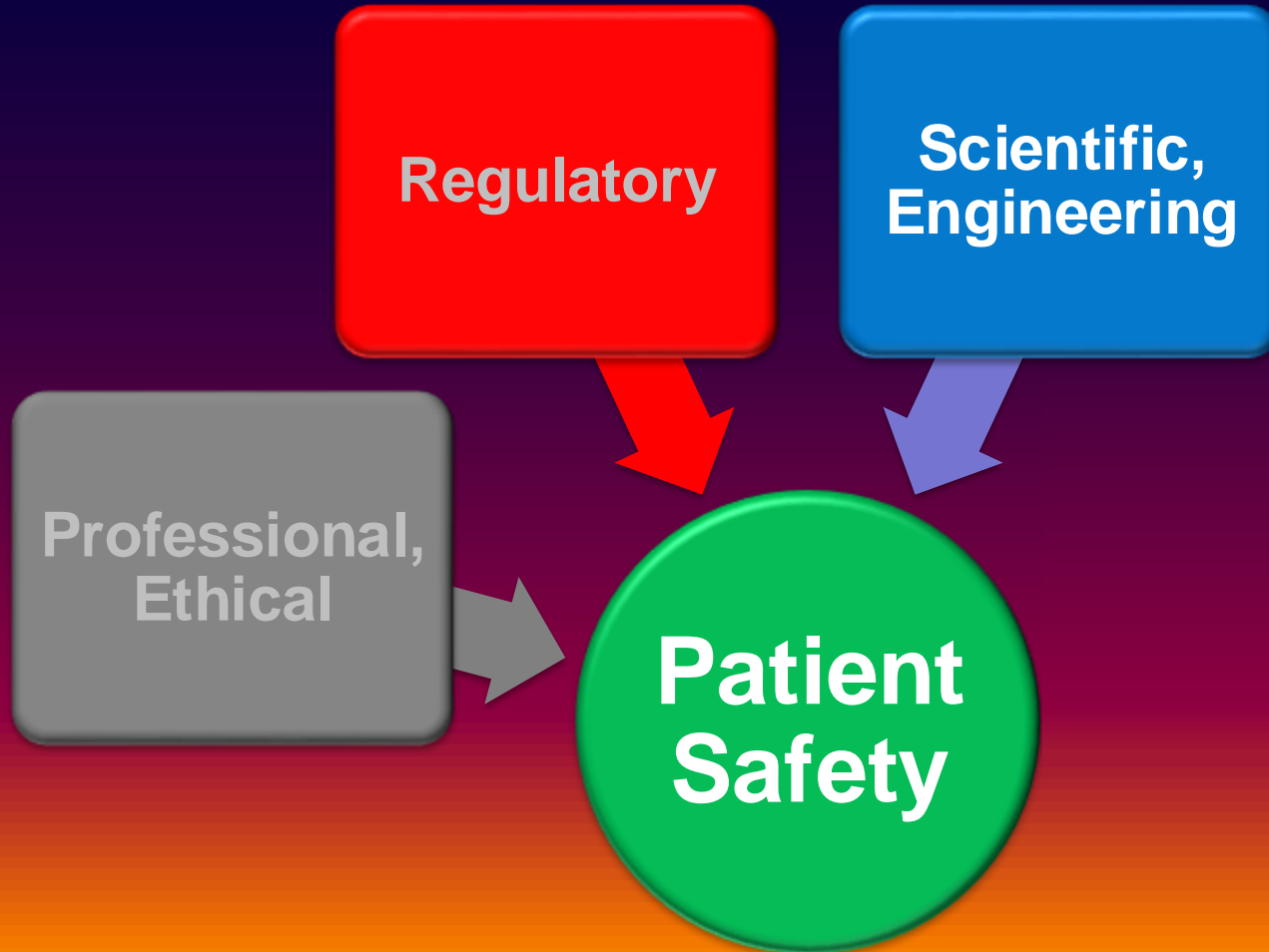
**Reported hospital incidents**

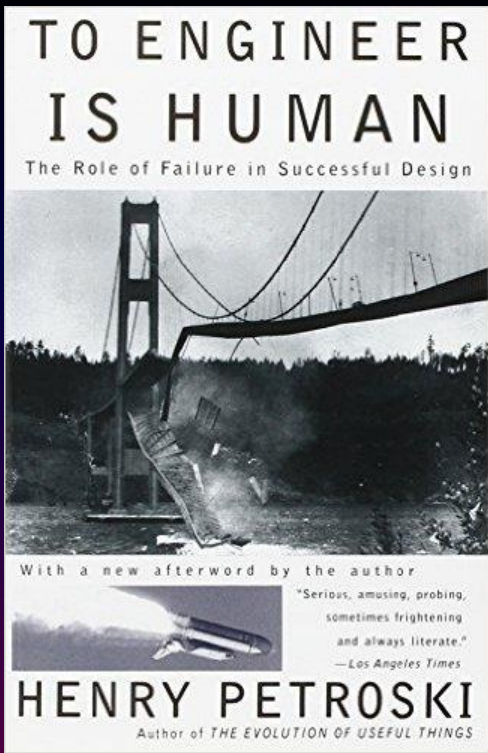
***Lost learning opportunity!***

**“Hospital staff did not report 86 % of events to incident reporting systems, partly because of staff misperceptions about what constitutes patient harm.”**

# The *Why* of Incident Investigations:

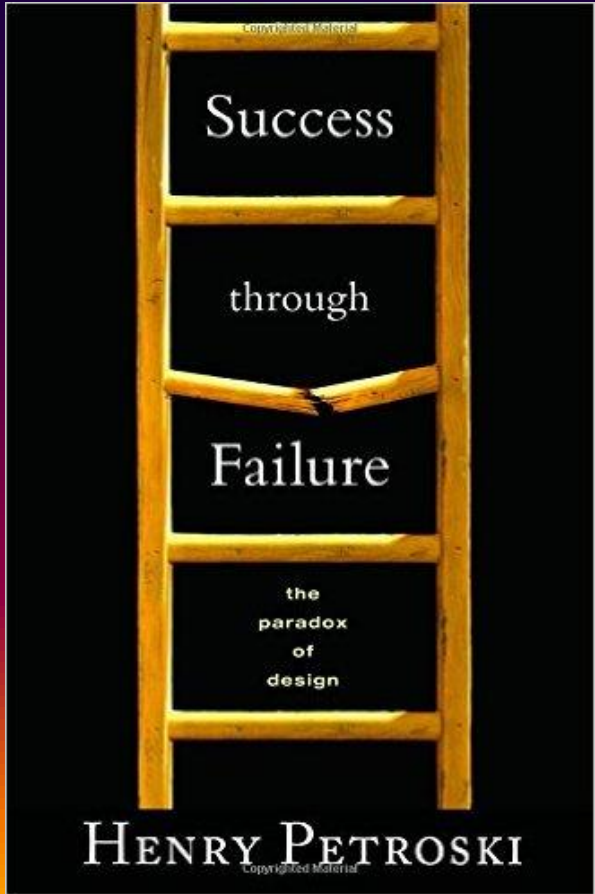
## Complementary & Competing Perspectives





***"Nobody wants failures. But you also don't want to let a good crisis go to waste."***

**Scientific,  
Engineering**

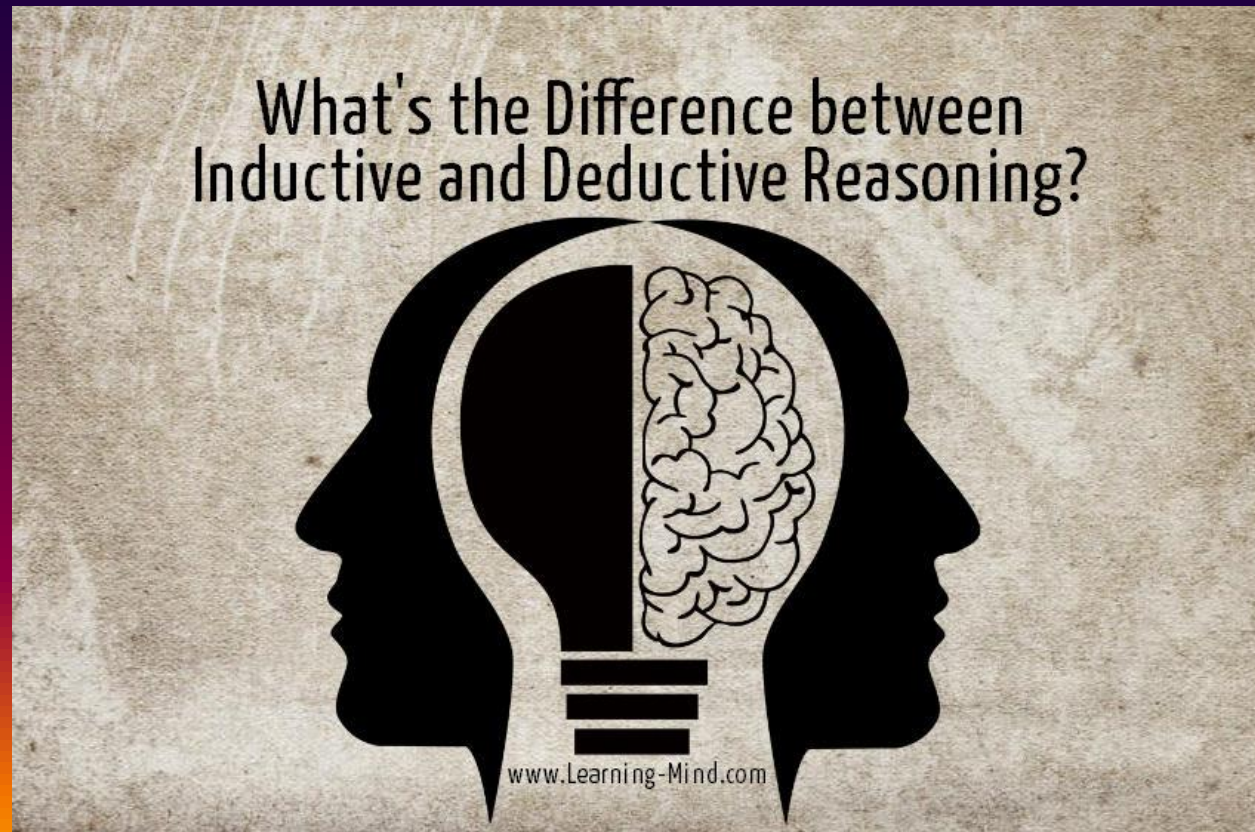


***"Failures always teach us more than the success about the design of things."***

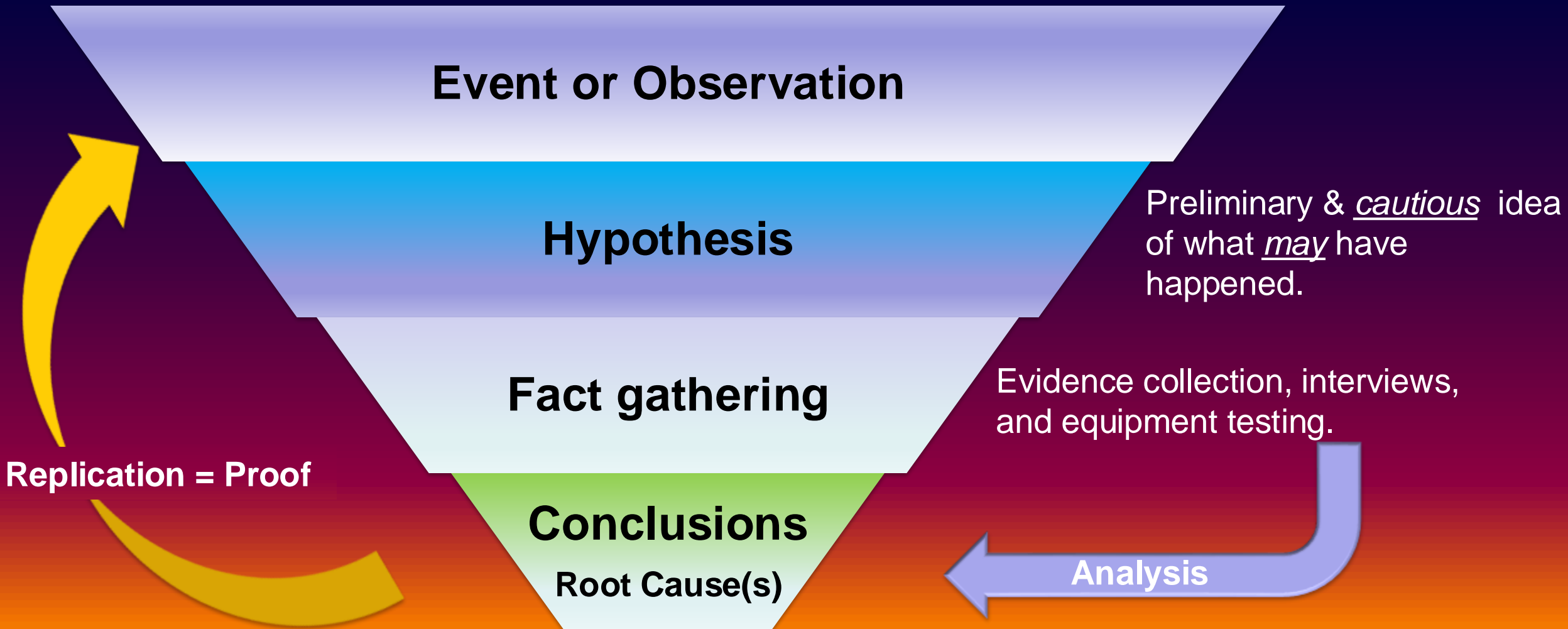


**A complete and thorough incident investigation and reconstruction may require a combination of reasoning skills.**

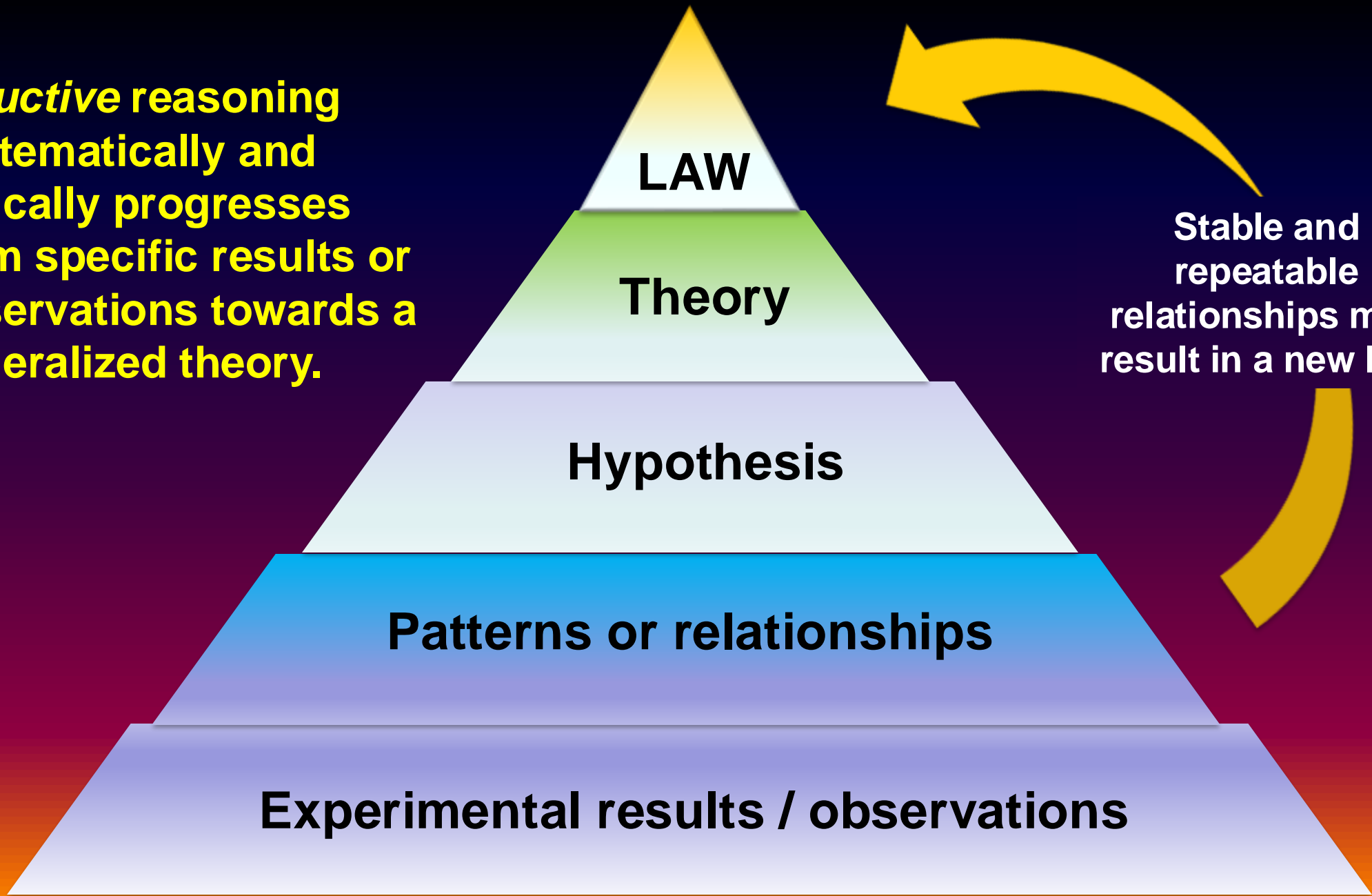
**Scientific,  
Engineering**



**Deductive reasoning systematically and logically progresses from the initial event or observation to its root cause(s)**



**Inductive reasoning systematically and logically progresses from specific results or observations towards a generalized theory.**



**Stable and repeatable relationships may result in a new law.**

**Experimental results / observations**

**Patterns or relationships**

**Hypothesis**

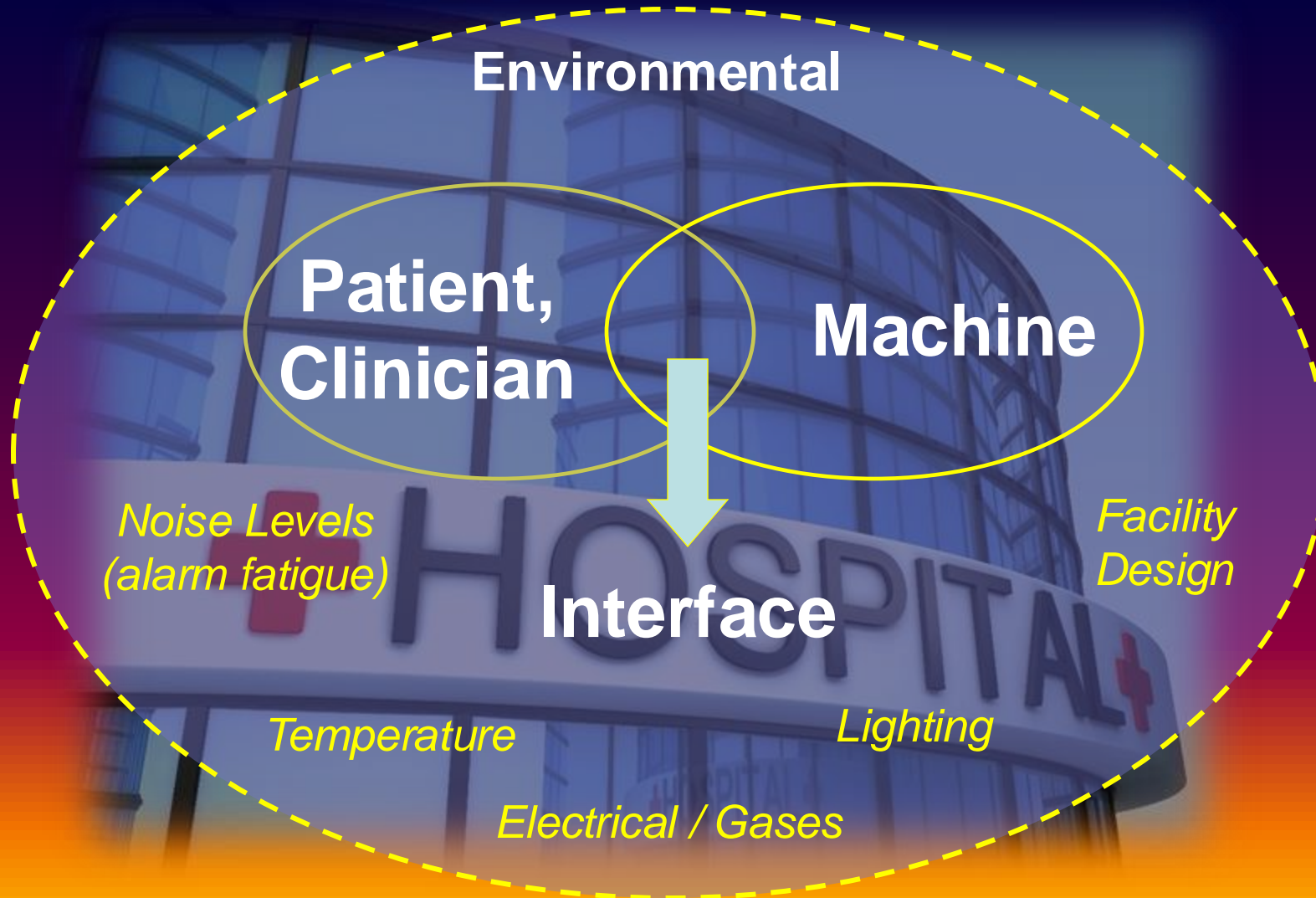
**Theory**

**LAW**

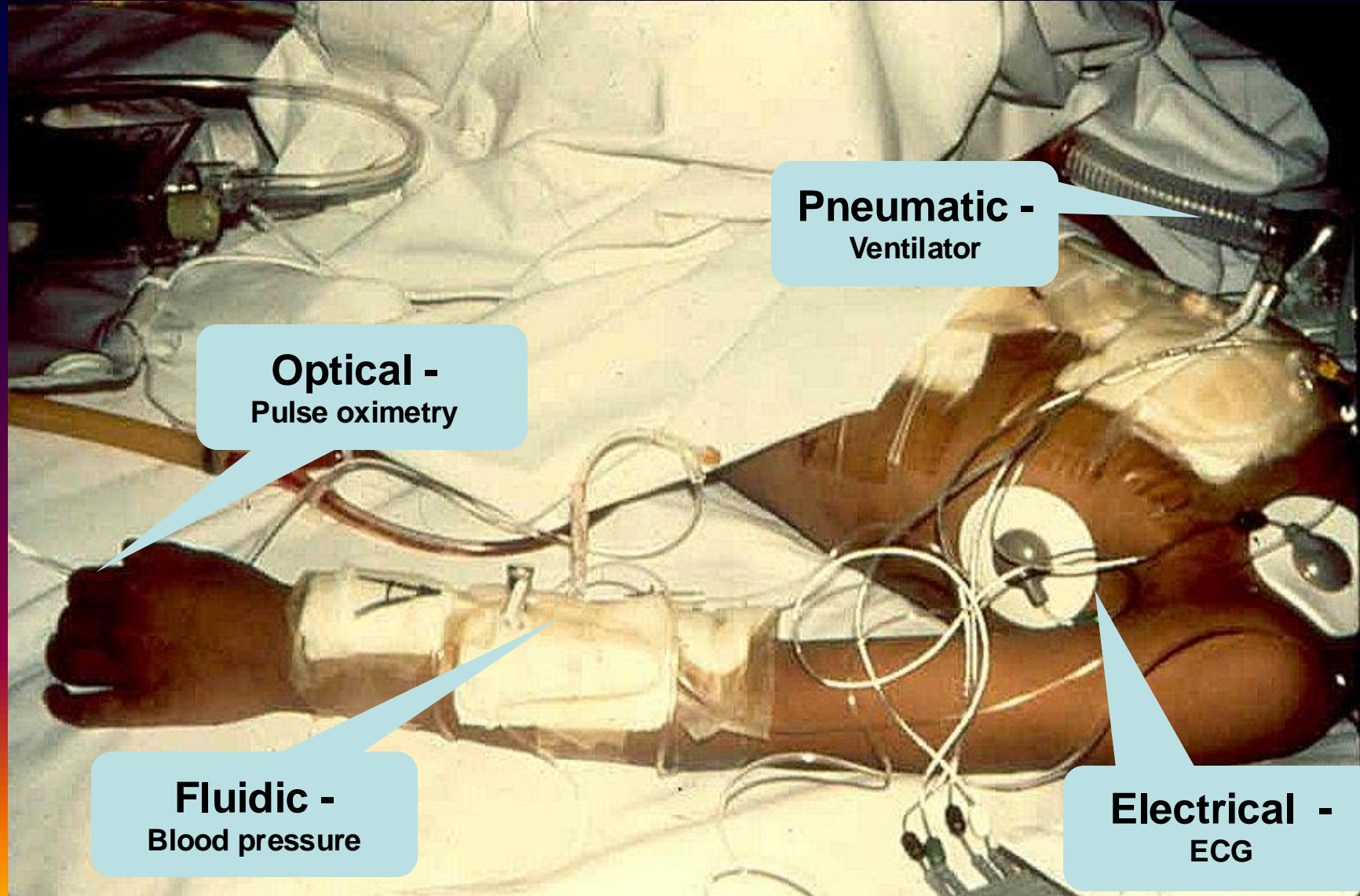
**Hospitals have become high-tech, high-risk, complex systems within systems**



# Begin each investigation from a 'sterile' and systems perspective

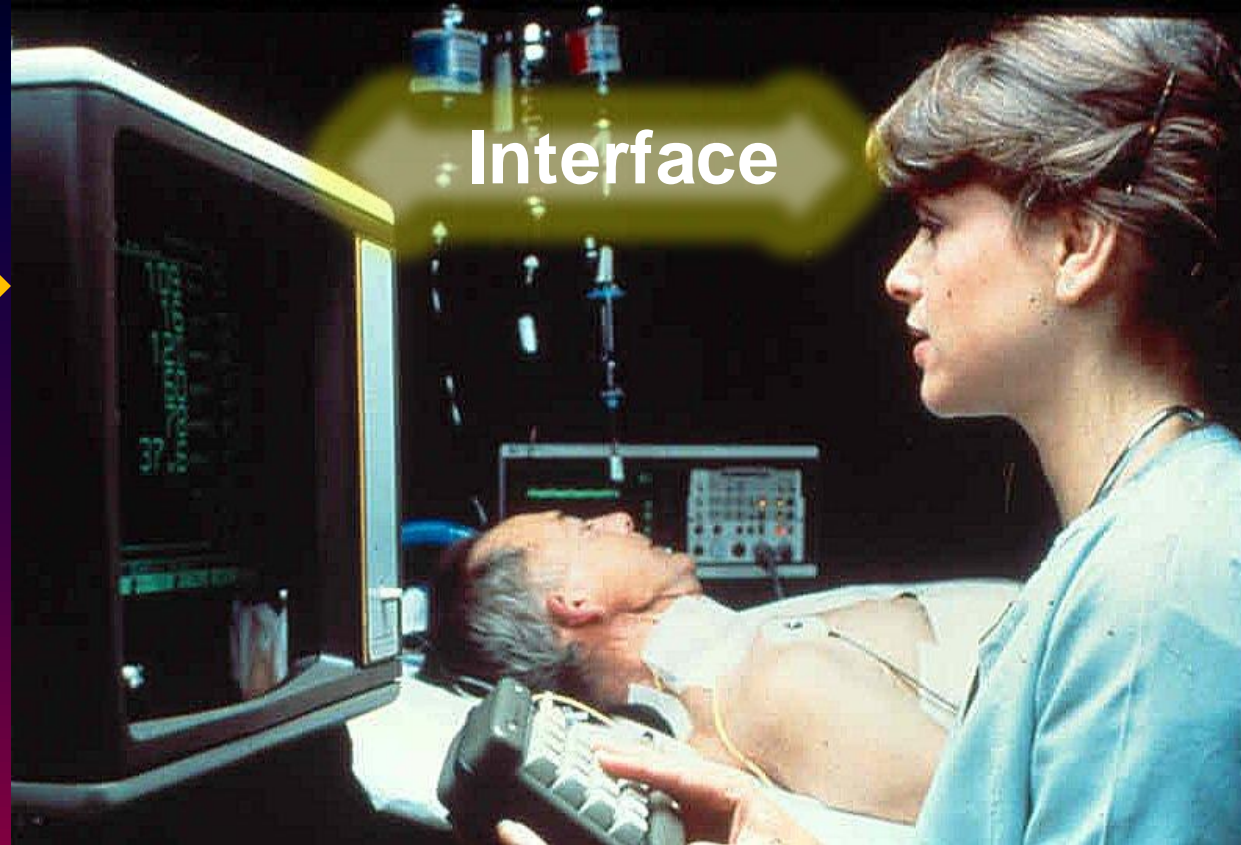


**Interface complexity increases dramatically when patients become – literally – one with machines.**



# Patient / Clinician - machine interface:

Machine communicates with the clinician through display labeling, icons, waveforms, visual, and auditory alarms.



Interface



Clinician communicates with the machine via touch screens, pushbuttons, controls.

# Human-machine interface remains the source of much use error and frustration

A poorly designed user interface encourages mistakes and frustration by making the user feel stupid.

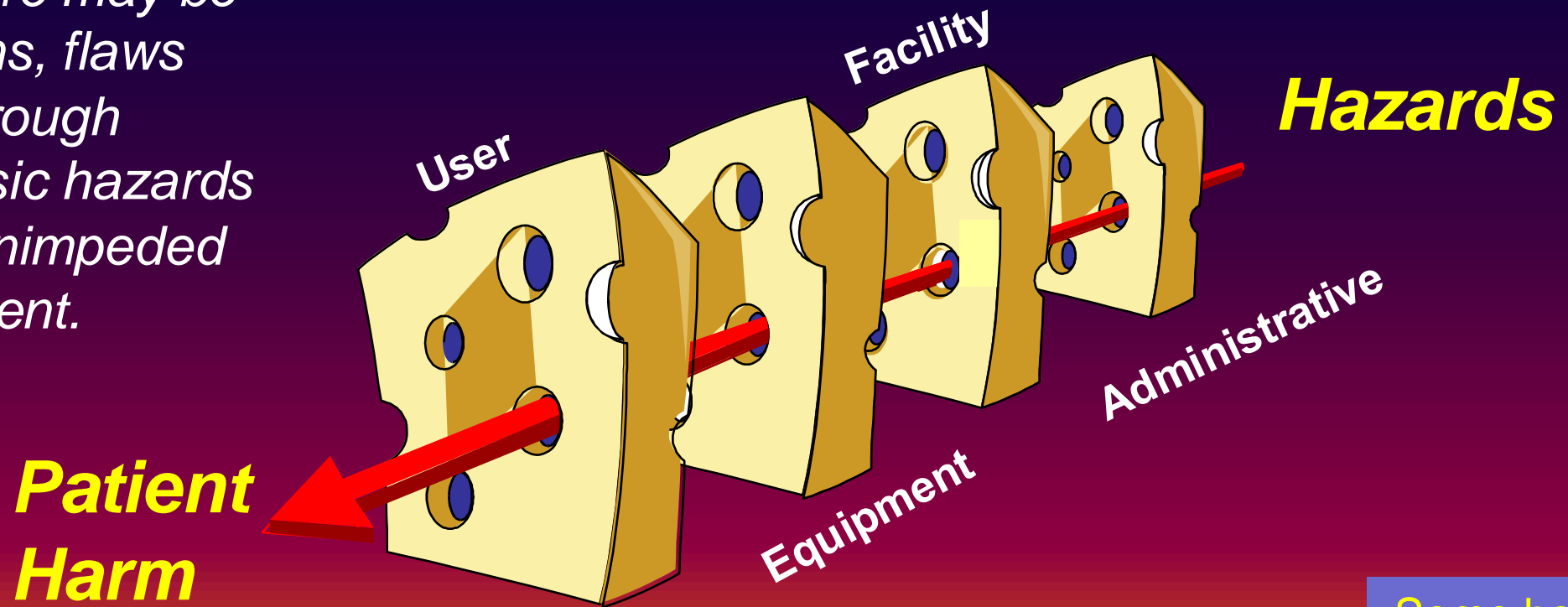
*“go&^\$mn,  
^%ucking, piece of  
%@it !!!!!!”*

Interface



# Begin each investigation with a procedural framework . . .

*Recognize that despite multiple protective barriers, there may be imperfections, flaws (holes) – through which intrinsic hazards may pass unimpeded – to the patient.*



Some holes may be due to active failures or latent conditions.

# Active Failures . . .

*“ are the unsafe acts committed by people who are in direct contact with the patient or system. They take a variety of forms: slips, lapses, fumbles, mistakes, and procedural violations. Active failures have a direct and usually short-lived impact on the integrity of the defenses. . .*

*“Followers of the person {to blame] approach often look no further for the causes of an adverse event once they have identified these proximal unsafe acts.”*

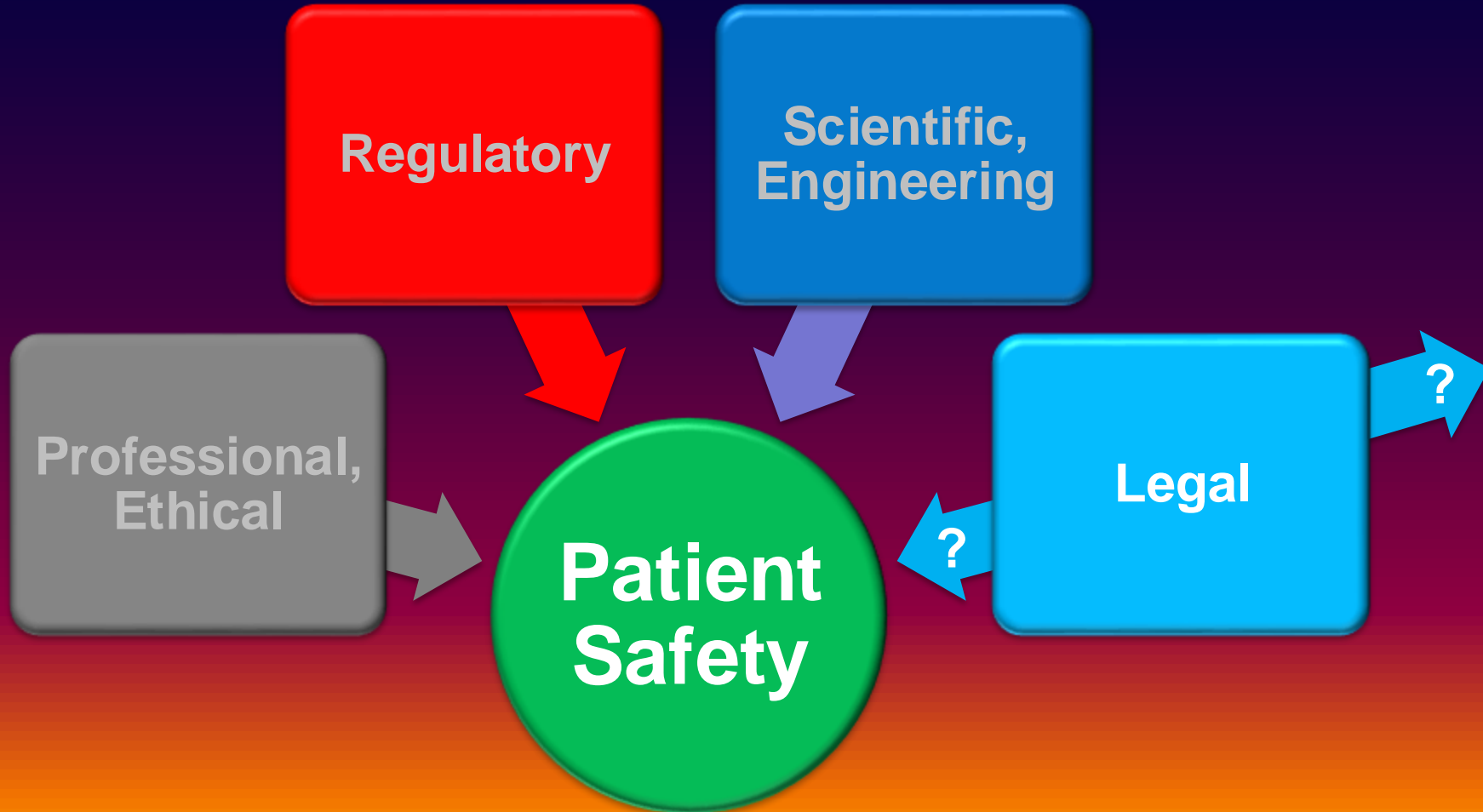
# Latent conditions. . .

*“are the inevitable ‘resident pathogens’ within the system. They arise from decisions made by designers, builders, procedure writers, and top-level management. Such errors typically lie dormant in the system for lengthy periods of time. . . Latent conditions have two kinds of adverse effect: they can translate into error provoking conditions within the local workplace (e.g., time pressure, understaffing, inadequate equipment, fatigue, and inexperience) and they can create long-lasting holes or weaknesses in the defenses (untrustworthy alarms and indicators, unworkable procedures, design and construction deficiencies, etc).*

*Unlike active failures, whose specific forms are often hard to foresee, [some] latent conditions can be identified and remedied before an adverse event occurs. Understanding this leads to proactive rather than reactive risk management.”*

# The *Why* of Incident Investigations:

## Complementary & Competing Perspectives





**Defendant**

**vs.**

**Plaintiff**

INVESTIGATION

**Manufacturer**

**Physician  
/ Caregiver**

**Hospital**

**Patient**



**Legal**  
(typical scenario)



# If your hospital is sued, will your investigation and findings hurt or help your case ?

Review > [Ann Intern Med.](#) 1999 Dec 21;131(12):963-7.

doi: 10.7326/0003-4819-131-12-199912210-00010.

## Risk management: extreme honesty may be the best policy

S S Kraman <sup>1</sup>, G Hamm

Affiliations + expand

PMID: 10610649 DOI: 10.7326/0003-4819-131-12-199912210-00010

[Free article](#)

### Abstract

This paper reviews a humanistic risk management policy that includes early injury review, steadfast maintenance of the relationship between the hospital and the patient, proactive full disclosure to patients who have been injured because of accidents or medical negligence, and fair compensation for injuries. The financial consequences of this type of policy are not yet known; however, one Veterans Affairs medical center, which has been using humanistic risk management since 1987, has had encouragingly moderate liability payments. The Department of Veterans Affairs now requires such a policy for all of its facilities; therefore, comprehensive experience may be only a few years away.

Editorial > [Ann Intern Med.](#) 1999 Dec 21;131(12):970-2.

doi: 10.7326/0003-4819-131-12-199912210-00012.

## Handling hospital errors: is disclosure the best defense?

A W Wu

> [AORN J.](#) 1990 Mar;51(3):851-2, 854. doi: 10.1016/s0001-2092(07)66632-0.

J C West

## Incident reports may or may not be privileged information

E K Murphy <sup>1</sup>

## Incident Reports: How to avoid plaintiff attorneys using them against you

June 1, 2007

No Comments

REPRINTS



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[How Does a Plaintiff Attorney Make Case Against](#)

**Incident Reports: How to avoid plaintiff attorneys using them against you**

*Robert A. Bitterman, MD, JD, FACEP, Contributing Editor*

Many health care providers harbor the delusion that hospital 'incident reports,' or 'occurrence screens,' are privileged and protected from discovery or admission as evidence against them in malpractice litigation. A rash of recent court decisions dispels that notion, and understanding the underpinnings of the courts' reasoning may help hospitals and emergency departments fashion procedures that circumvent the disclosure or admissibility of these materials in civil litigation.

**Incident reports not protected under state peer-review statutes**

> [J Healthc Risk Manag.](#) Fall 1997;17(4):45-8. doi: 10.1002/jhrm.5600170408.

## Professional liability. Jurisdictions split on discoverability of risk management information

# Important Legal Concepts:

## Discovery:

“ is the process during which parties to a lawsuit investigate the case and during which information is revealed. Discovery is governed by *Rules 26-37 of the Federal Rules of Civil Procedure*. It often entails the collection and request for documents, **the exchange of information between parties**, and other activities related to the acquisition of information that is relevant to the lawsuit. Sometimes, discovery is compulsory, i.e., a party is required by law to reveal certain pieces of information relevant to a lawsuit. Discovery comprises depositions, requests for admission, request for production, and interrogatories.

## Evidence:

is any object or thing that will establish or tends to establish relevant fact in a lawsuit. It may be the testimony of a witness, a map, video, recording, etc.

## Interrogatory:

is a list of questions submitted to an opposing party during the discovery process that is related to the substance of the lawsuit.”

# Important Legal Concepts:

## Spoliation of Evidence:

“ is the intentional, reckless, or negligent withholding, hiding, altering, fabricating, or destroying of evidence relevant to a legal proceeding.”

“ . . . courts have established that a person has a duty to maintain and preserve evidence if the evidence is relevant to pending, imminent, or reasonably foreseeable litigation.” But,

a Washington Court of Appeals also held that “ pre-lawsuit behavior doesn’t amount to spoliation if it is done in good faith, even if that behavior results in the destruction of evidence.”

**Ventilator-dependent infant died at home. Parents claiming machine just stopped and are now attempting to sue manufacturer.**

**Alarm limits improperly set; alarm volume set too low, or obstructed; home ambient noise levels too high; ventilator failure.**

**Performance testing and event log downloaded.**

**Conclusions  
Root Cause(s)**

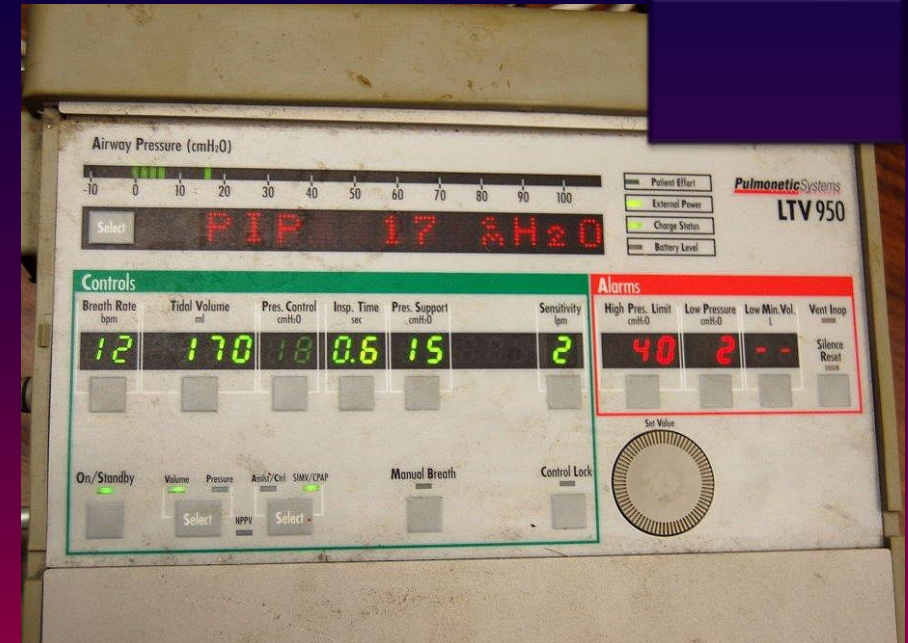


**Suspected  
Ventilator-Related  
Deaths**

**When in any doubt on how to best test and interrogate an involved device, ALWAYS test on an exemplar machine first !**



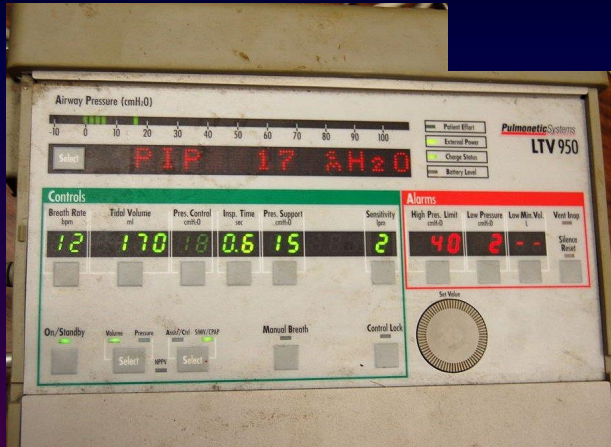
**Verify all testing procedures on an identical model machine first,**



**before testing on the actual machine involved in the incident.**

# Performance testing and event log downloaded.

Test procedures adapted from service manual.



## 1. Verify & document testing procedures and performance results.

### Service Manual

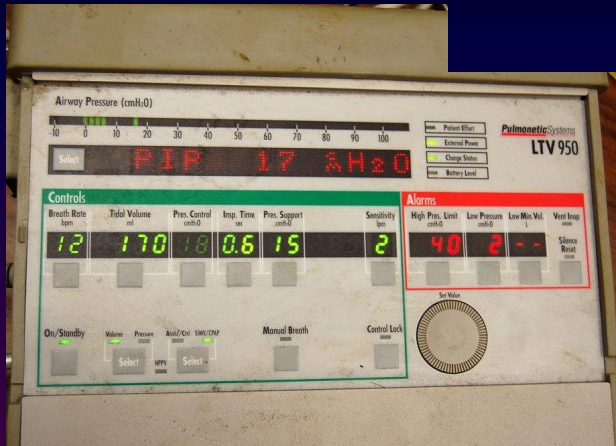


Witness(es) to the Inspection:		
Date:	Time:	Location:
Present	For the Plaintiff	For the Defense
Visual Inspection:		
Serial No.	Mfg. Date:	Last PM Date / other:
<input type="checkbox"/> Enclosure, connectors, cables, line cord	<input type="checkbox"/> Alarm sounder port	<input type="checkbox"/> Fan filter <input type="checkbox"/> Air Filter
<input type="checkbox"/> Breathing circuit (if available)		<input type="checkbox"/> Accessories (if available)
<input type="checkbox"/> PEEP valve (if present) [approx. setting <input type="text" value="40"/> cmH <sub>2</sub> O]		
<input type="checkbox"/> Tubing (exhalation valve, high/low pressure sense lines)		
Comments:		
Ventilator Power-On Self Test (w/ attached test lung):		
<input type="checkbox"/> Alarm sounds, all displays illuminate, ventilator starts at pre-programmed settings		
<input type="checkbox"/> Confirming audible chirp		
VE (L)	IE	Vcalc (LPM)
		f PEEP (off / on)
MAP (cmH <sub>2</sub> O)	PEEP (cmH <sub>2</sub> O)	f (bpm)
		Vts (ml)
Controls:		
Breath Rate (bpm)	Tidal Vol. (ml)	Pressure Cntrl (cmH <sub>2</sub> O)
Insp. Time (sec)	Pressure Support (cmH <sub>2</sub> O)	Sensitivity (lpm)
Alarms:		
High Pressure Limit (cmH <sub>2</sub> O)	Low Pressure Limit (cmH <sub>2</sub> O)	
Vol.	Pressure	Assist / Cntrl
		SIMV / CPAP
<input type="checkbox"/> Power Down – Vent Inop Alarm w/ confirming audible chirp		
Comments:		

Available Ventilator Performance Tests and Settings:		
<input type="checkbox"/> VENT CHECK		<input type="checkbox"/> VENT CHECK
<input type="checkbox"/> Alarm →	dBa @ port	<input type="checkbox"/> Alarm On/Alarm Vol (set)
	dBa @ 1m	
<input type="checkbox"/> Display →		<input type="checkbox"/> Apnea Int/ Apnea
<input type="checkbox"/> Control → (test all controls) <input type="checkbox"/> pass		<input type="checkbox"/> HP Delay
<input type="checkbox"/> Leak (w/partial occlusion)		<input type="checkbox"/> LPP Alarm
<input type="checkbox"/> Homing Valve	<input type="checkbox"/> Set Turbine	<input type="checkbox"/> High f
<input type="checkbox"/> Pressure	<input type="checkbox"/> Flow	<input type="checkbox"/> High PEEP
<input type="checkbox"/> Leak Test Fail (Yes / no)		<input type="checkbox"/> PNT Assist
<input type="checkbox"/> VENT OP		
<input type="checkbox"/> Rise Time		<input type="checkbox"/> Ver
<input type="checkbox"/> Flow Term	% of peak	<input type="checkbox"/> Usage
<input type="checkbox"/> Time Term	Sec	<input type="checkbox"/> Com Settings
<input type="checkbox"/> PC Flow Term		<input type="checkbox"/> Set Date
<input type="checkbox"/> Leak Comp		<input type="checkbox"/> Set Time
<input type="checkbox"/> NPPV Mode		<input type="checkbox"/> Date Format
<input type="checkbox"/> Ctrl Unlock	(easy / hard)	<input type="checkbox"/> PIP LED
<input type="checkbox"/> Language		<input type="checkbox"/> VHome
<input type="checkbox"/> XDCR ZERO		
<input type="checkbox"/> AP		<input type="checkbox"/> EDw
<input type="checkbox"/> EDb		<input type="checkbox"/> EDc
<input type="checkbox"/> RT XDCR DATA		
<input type="checkbox"/> AP	cmH <sub>2</sub> O	<input type="checkbox"/> FV
<input type="checkbox"/> EDb	cmH <sub>2</sub> O	<input type="checkbox"/> STEP
<input type="checkbox"/> EDw	cmH <sub>2</sub> O	<input type="checkbox"/> TS
<input type="checkbox"/> EDc	cmH <sub>2</sub> O	<input type="checkbox"/> BV
<input type="checkbox"/> CTc	cmH <sub>2</sub> O	<input type="checkbox"/> EV
<input type="checkbox"/> Leak	cmH <sub>2</sub> O	<input type="checkbox"/> RT
<input type="checkbox"/> EDd	cmH <sub>2</sub> O	
<input type="checkbox"/> Event Trace [connect laptop PC via RS232-USB cable]		
<input type="checkbox"/> Event Print (store downloaded .txt file) A sample of the nature and format of the ventilator's stored events history is shown below:		
EVENT TRACE: 11-TAN VE 1 E 47 C 1 07/27/2004 14:24:27.745		
EVENT TRACE: 12-LON VE 0 E 48 C 1 07/27/2004 14:24:38.399		
EVENT TRACE: 13-HT PRES1 E 42 C 1 07/27/2004 14:24:52.773		
EVENT TRACE: 14-HT PRES0 E 43 C 1 07/27/2004 14:24:53.001		
EVENT TRACE: 15-HS PRES1 E 42 C 3 07/27/2004 14:25:02.771		
EVENT TRACE: 16-HT PRES0 E 43 C 3 07/27/2004 14:25:02.999		
EVENT TRACE: 17-LQ PRES1 E 49 C 1 07/27/2004 14:25:28.927		
EVENT TRACE: 18-HIGH DIS E 8 C 1 07/27/2004 14:25:29.131 1		
EVENT TRACE: 19-DISC 0 E 10 C 1 07/27/2004 14:25:29.457		
EVENT TRACE: 20-HIGH DIS E 8 C 2 07/27/2004 14:25:29.655 1		
<input type="checkbox"/> Triggered Alarm Tests		
<input type="checkbox"/> High Pressure Limit	<input type="checkbox"/> Low Peak Pressure	<input type="checkbox"/> Low Minute Volume
<input type="checkbox"/> Disc/Sense Line	<input type="checkbox"/> AC Power Loss	<input type="checkbox"/>

Upon agreement of all parties involved, other tests may be needed or performed depending on the above results.

# Performance testing and event log downloaded.



## 2. Download, parse, and organize event log

### Appendix E - EVENT TRACE

The Event Trace is a list of events recorded by the ventilator. These events may be normal conditions, such as turning the ventilator on or off, or alarm conditions such as **HW FAULT** or **HIGH PRES.**

- Initial occurrences of events are recorded the first time they occur after power up, along with the date, time and associated data, if any.
- A second occurrence of the same type of event (same event code) will be recorded as a separate line item along with the latest date, time and associated data. The quantity of occurrences is increased by one (1) (i.e. a quantity of two (2) will be displayed).
- Additional occurrences (3<sup>rd</sup> or more) of the same type of event will update the secondary occurrence line items with the latest date, time, and associated data. The quantity of occurrences will be increased by one (1) for each additional occurrence (i.e. the quantity of 2 will be increased to 3).



EVENT TRACE:349:	LO PRES1	2/6/2008	10:52 AM
EVENT TRACE:350:	LO PRES0	2/6/2008	10:52 AM
EVENT TRACE:362:	LOW DIS	2/6/2008	10:52 AM
EVENT TRACE:359:	HI PRES1	2/6/2008	10:52 AM
EVENT TRACE:360:	HI PRES0	2/6/2008	10:52 AM
EVENT TRACE:371:	EXT LST0	2/6/2008	10:53 AM
EVENT TRACE:372:	EXT LOW0	2/6/2008	10:53 AM
EVENT TRACE:355:	HIGH DIS	2/6/2008	11:04 AM
EVENT TRACE:356:	DISC 0	2/6/2008	11:04 AM
EVENT TRACE:370:	EXT LST1	2/6/2008	12:23 PM
EVENT TRACE:366:	HOUR MTR	2/6/2008	12:24 PM
EVENT TRACE:373:	VENT 0	2/6/2008	12:24 PM

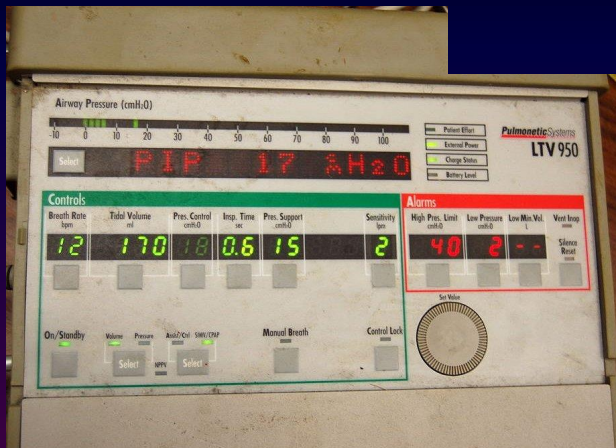
EXT LST1	External power lost occurred	POWER LOST
----------	------------------------------	------------



VENT 0	Power off	None
--------	-----------	------



# Performance testing and event log downloaded.



## 2. Download, parse, and organize event log

### Appendix E - EVENT TRACE

The Event Trace is a list of events recorded by the ventilator. These events may be normal conditions, such as turning the ventilator on or off, or alarm conditions such as **HW FAULT** or **HIGH PRES.**

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EVENT TRACE:360:	HI PRES0	2/6/2008	10:52 AM
EVENT TRACE:371:	EXT LST0	2/6/2008	10:53 AM
EVENT TRACE:372:	EXT LOW0	2/6/2008	10:53 AM
EVENT TRACE:355:	HIGH DIS	2/6/2008	11:04 AM
EVENT TRACE:356:	DISC 0	2/6/2008	11:04 AM
EVENT TRACE:370:	EXT LST1	2/6/2008	12:23 PM
EVENT TRACE:366:	HOUR MTR	2/6/2008	12:24 PM
EVENT TRACE:373:	VENT 0	2/6/2008	12:24 PM

EXT LST1	External power lost occurred	POWER LOST
VENT 0	Power off	None



**But, 911 was not called until over two hours later . . .**

# Another suspicious ventilator-related infant death suggested through a downloaded event log. . .



Machine is  
turned off  
here

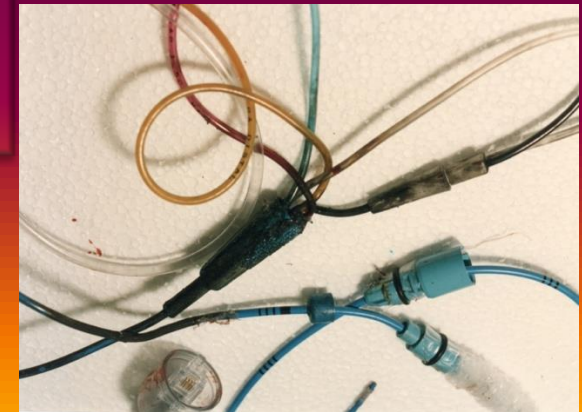
TRACE:391:LO	PEEP0	E	90C	89	6/12/2011	1:13:18 PM
TRACE:385:LO	PRES0	E	50C	28	6/12/2011	1:13:19 PM
TRACE:405:HOURL	MTR	E	3C	1	6/12/2011	1:13:21 PM
TRACE:406:VENT		0E	2C	1	6/12/2011	1:13:24 PM
TRACE:407:VENT		1E	1C	1	6/12/2011	5:08:09 PM
TRACE:408:NEW	PTNT	E	91C	1	6/12/2011	5:08:10 PM
TRACE:409:LO	PEEP1	E	89C	1	6/12/2011	5:09:26 PM
TRACE:410:LO	PEEP0	E	90C	1	6/12/2011	5:09:28 PM
TRACE:412:LO	PRES1	E	49C	1	6/12/2011	5:09:57 PM
TRACE:413:LO	PRES0	E	50C	1	6/12/2011	5:10:01 PM
TRACE:416:HI	PRES1	E	42C	1	6/12/2011	5:10:28 PM
TRACE:417:TBN	ZERO	E	45C	1	6/12/2011	5:10:29 PM
TRACE:418:HI	PRES0	E	43C	1	6/12/2011	5:10:29 PM
TRACE:422:HIGH	DIS	E	8C	1	6/12/2011	6:16:50 PM
TRACE:423:DISC		0E	10C	1	6/12/2011	6:16:51 PM

and turned  
back on here

**Defibrillation was attempted on patient in cardiac arrest. Upon discharge of the machine, a ball of flame engulfed the patient's head and neck.**



**Defibrillator-Related Fire & Patient Burns**



Defibrillation was attempted on patient in cardiac arrest. Upon discharge of the machine, a ball of flame engulfed the patient's head and neck.

**Starting a fire requires: fuel,  
oxygen, and an ignition source. . .**

**but, how did this happen ?**



Defibrillation was attempted on patient in cardiac arrest. Upon discharge of the machine, a ball of flame engulfed the patient's head and neck.

**Starting a fire requires: fuel, oxygen, and an ignition source...**

**Defibrillator sequestered & tested; disposables collected; patient, bed, equipment settings, photographed.**

**Fact gathering & staff interviews**

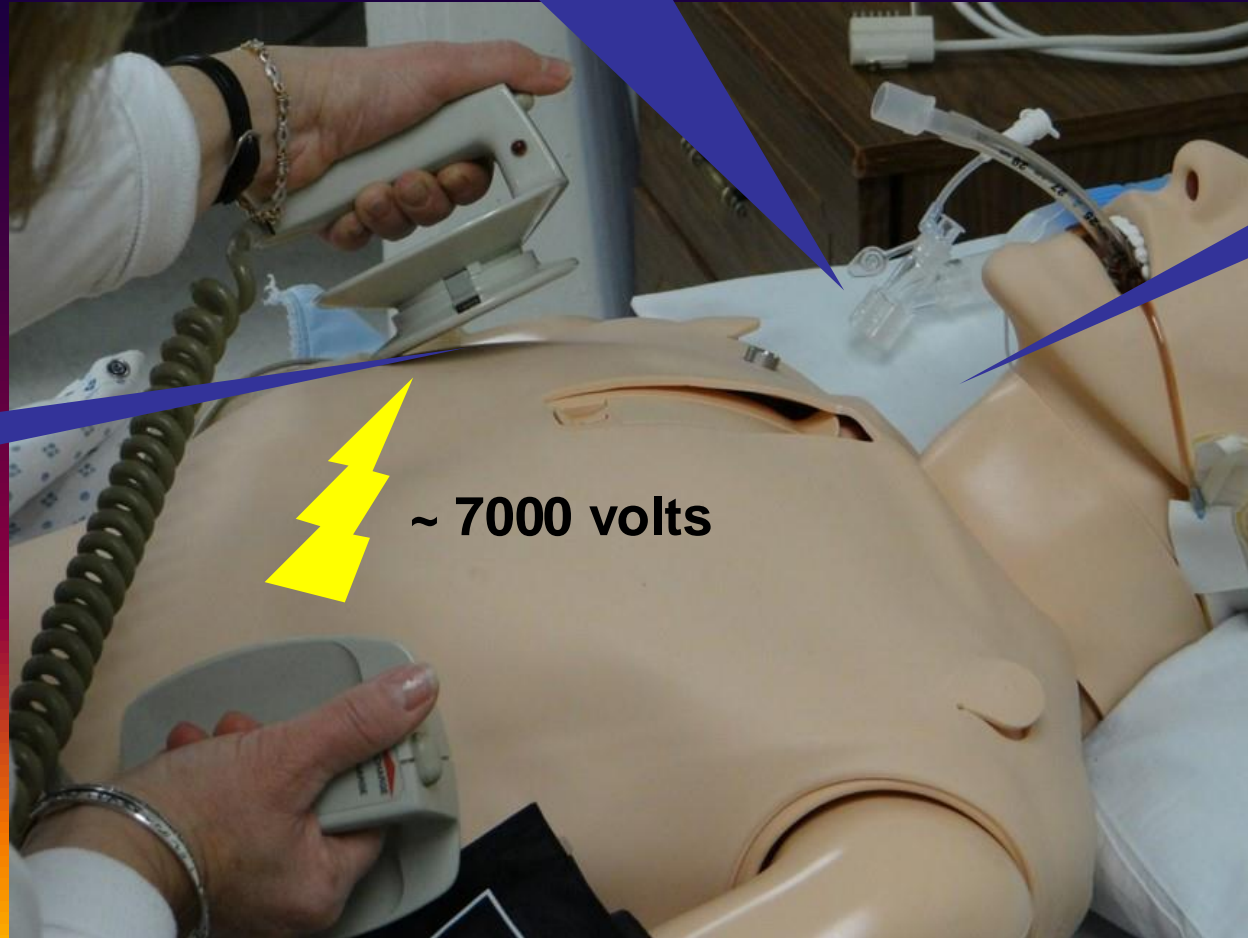
Analysis &  
Conclusions  
Root Cause(s)

# Reconstruction:

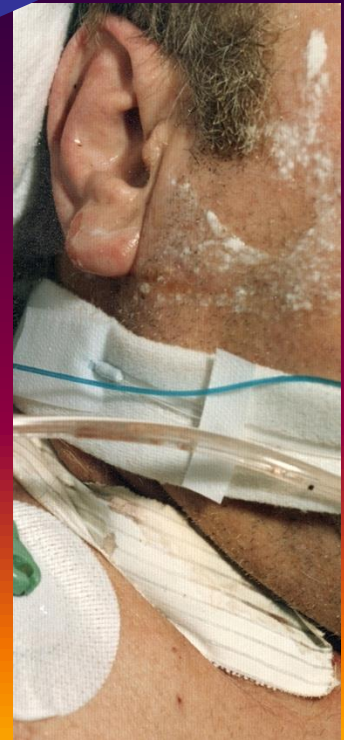
High FiO2 setting  
from ventilator



Proximity of  
disconnected breathing  
circuit to defib paddle



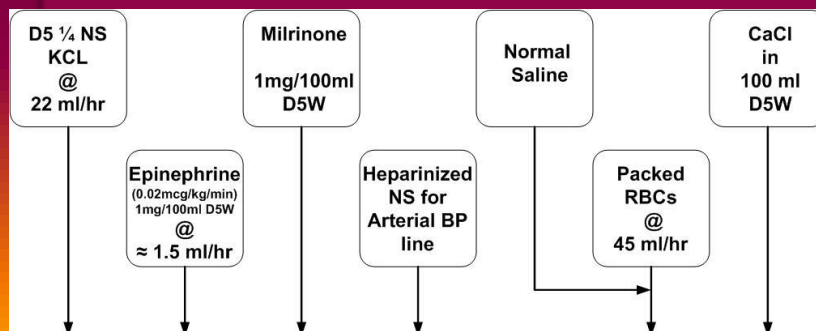
Neck dressing



Insufficient  
paddle contact

$$V_{oc} = \sqrt{\frac{2(300J)}{12\mu F}}$$

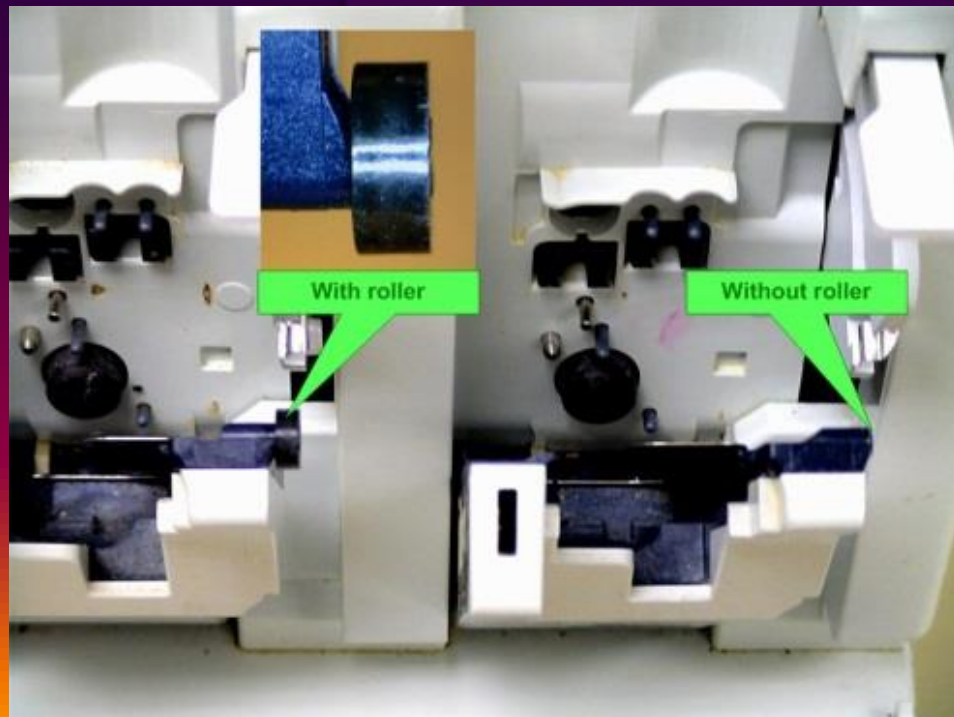
**A 30-month-old PICU patient went into cardiac arrest and suffered permanent brain injury following an overdose of epinephrine from a free-flowing IV.**



The hospital was claiming a defective IV pump as the cause.

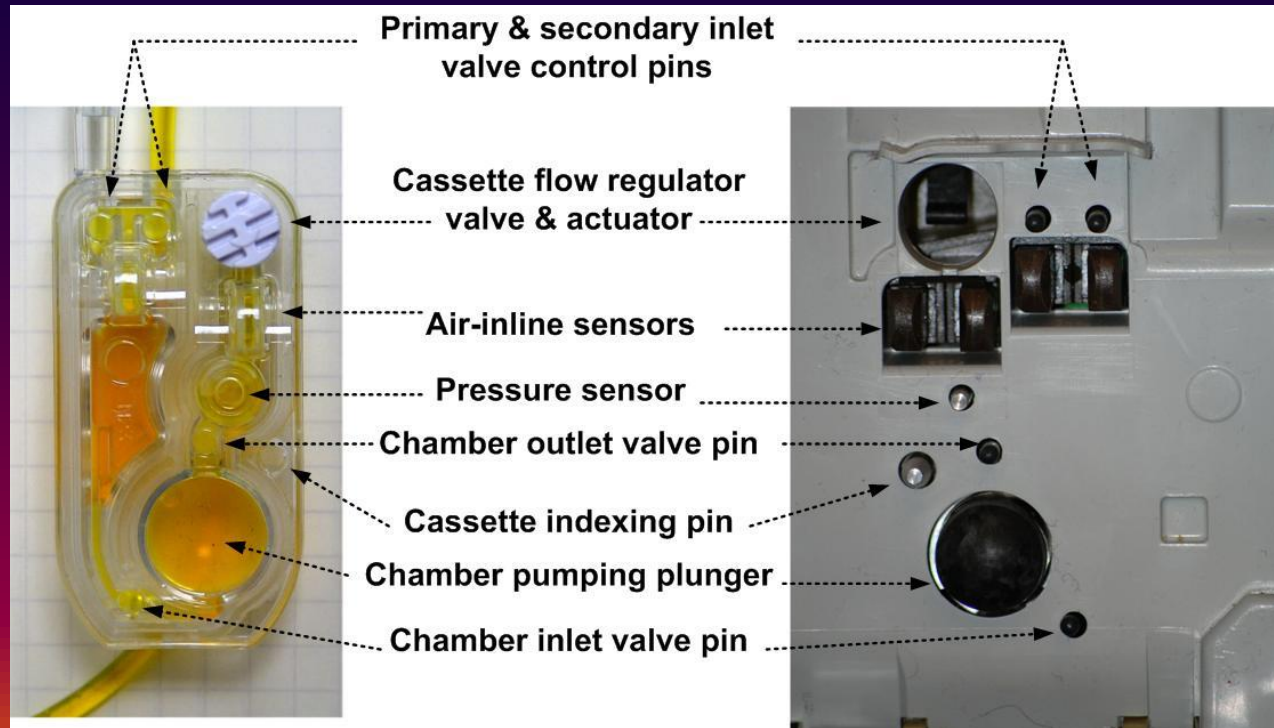
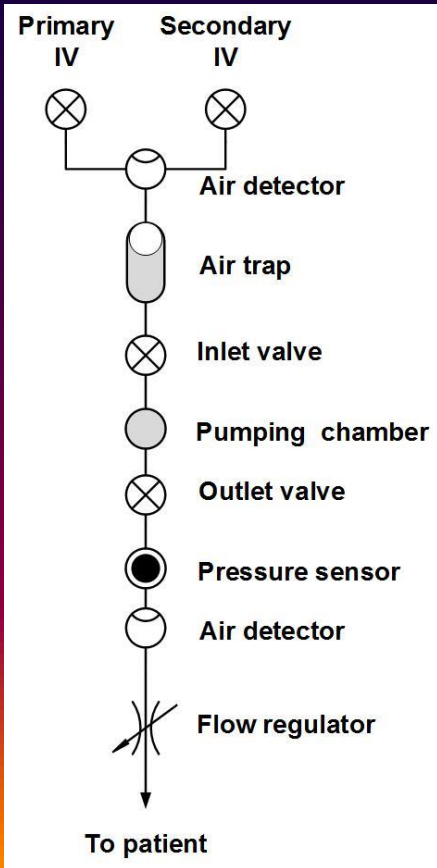
Specifically, they claimed that these pumps had a history of door roller breakage.

Question: would the pump even operate with a missing door roller?



# Exemplar pump testing and analysis:

## 1. Evaluate pump design, fluid flow control features, alarms.

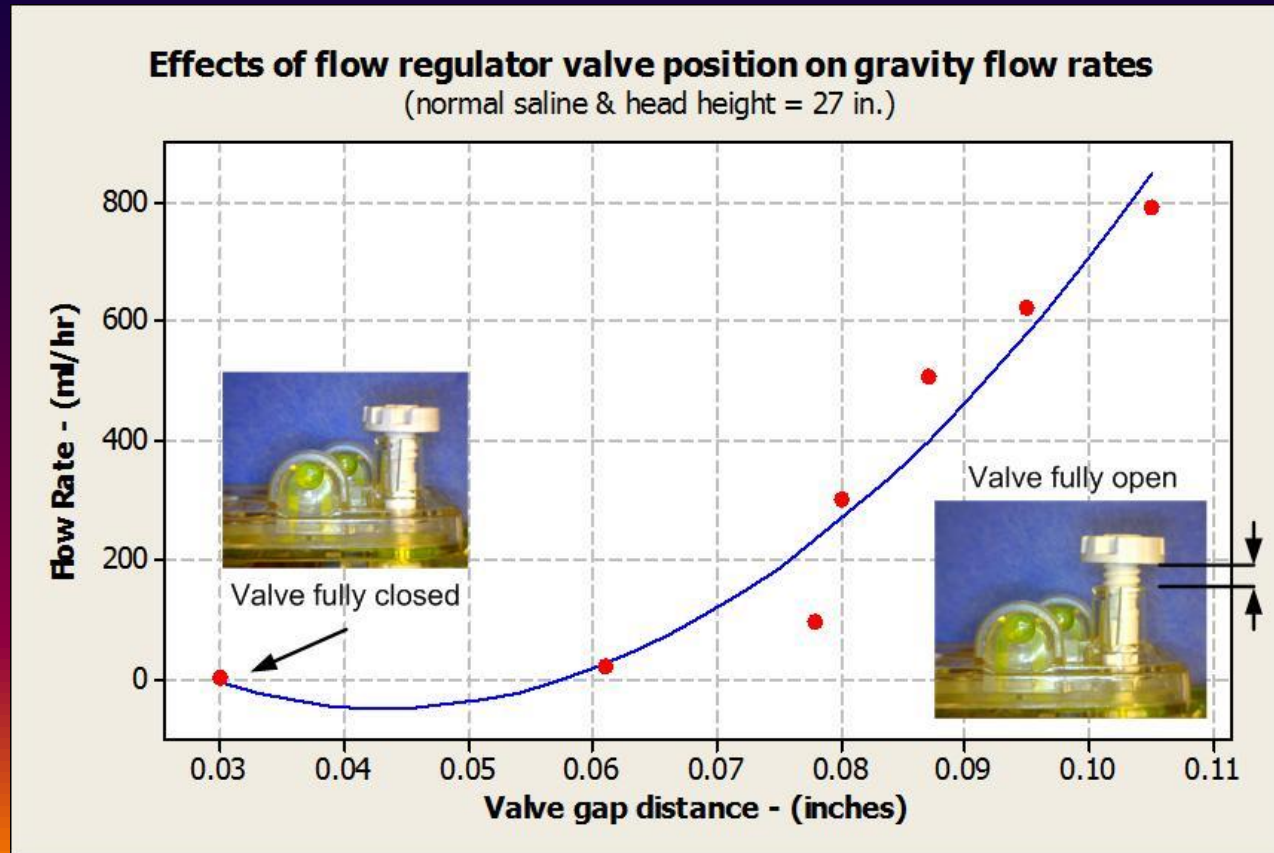


Closed door keeps cassette engaged with moving control pins.

# Exemplar pump testing and analysis:

## 2. Characterize operation and behavior of manual cassette functions.

IV line can be initially set up and primed independent of the pump by manual control of the cassette flow regulator valve.



Valve may be manually turned or pulled to start flow.

# Exemplar pump testing and analysis:

2. Characterize operation and behavior of manual cassette functions.

The pump takes over control of this flow regulator valve once the cassette is securely attached to the pump.



# Exemplar pump testing and analysis:

## 3. How can door rollers be broken?

Destructive door roller test. If the cassette is not fully seated and the door is forced close, the roller axel can be sheared off.



# Exemplar pump testing and analysis:

## 4. Could the pump even operate with a missing door roller?

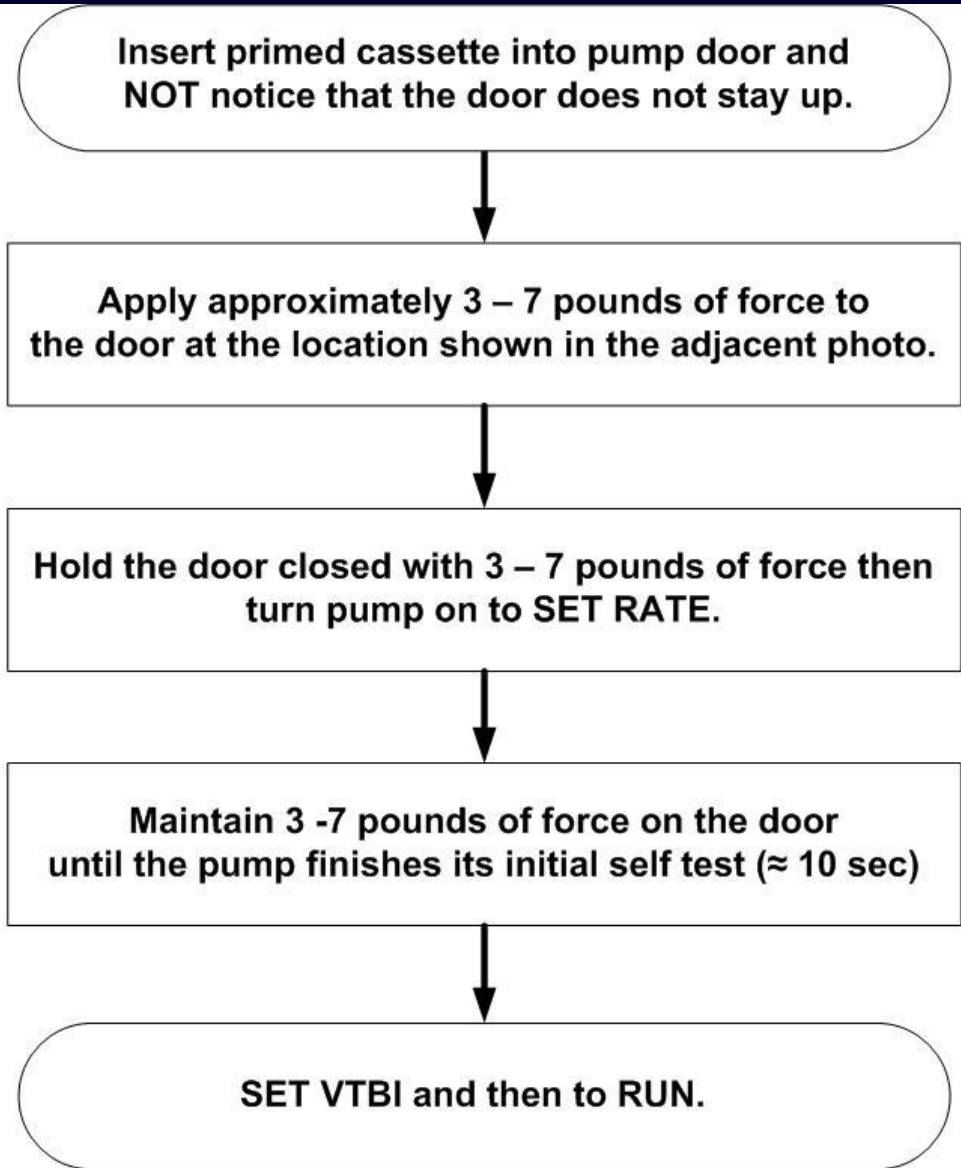
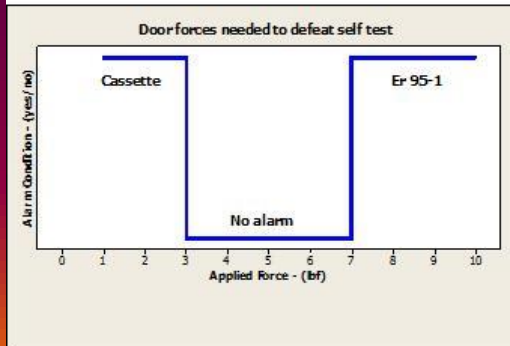
Pump with missing door roller.

Yes, a pump with a broken cassette door roller could be 'fooled' into passing its initial self tests and suspending any alarms if – and only if – its door was manually held closed with sufficient force during the self test.



# Exemplar pump testing and analysis:

However, and specifically, it would require this sequence of events in order to defeat cassette and door alarms and allow the pump to finish its self-test:



SET VTBI and then to RUN.

# Conclusions

## Root Cause(s)

The infusion pump was not defective, did not have a broken door roller, and was operating properly with the patient upon arrival to the PICU.

In the process of discontinuing and removing the epinephrine line from the pump, the flow regulator valve on its cassette was moved to its open position.

The epinephrine line was not clamped off before being removed from the pump.

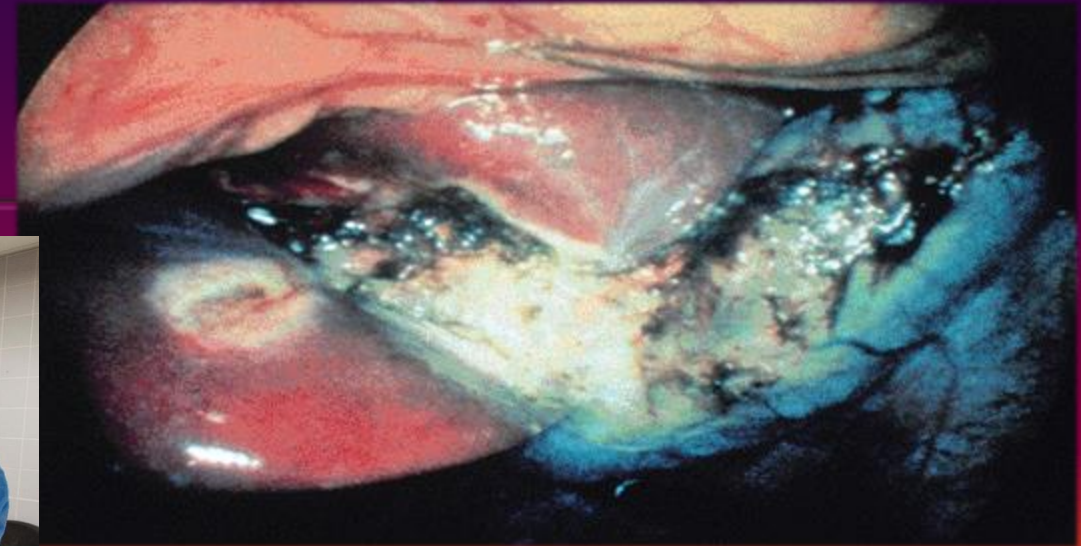
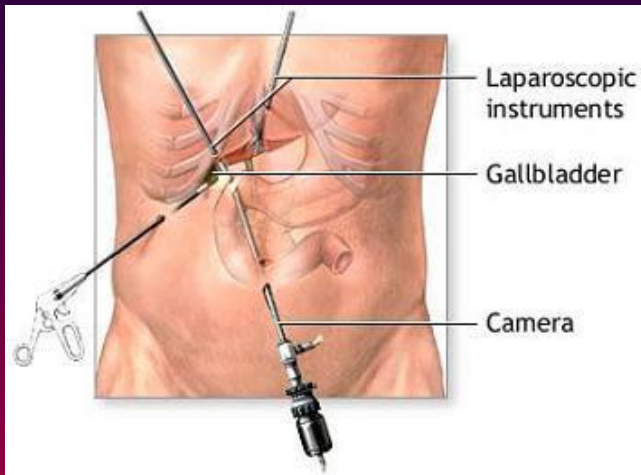


*“The administration of multiple IV infusions to a single patient is a complex task with many potential associated patient safety risks”.*

Male dies seven days after a laparoscopic removal of his gallbladder. Autopsy revealed massive peritonitis caused by a thermal burn through his stomach.

Surgical error; stray coupling of electrosurgical currents ?

Hypothesis ?



## Insulation failure in laparoscopic instruments

Paul N Montero <sup>1</sup>, Thomas N Robinson, John S Weaver, Greg V Stiegmann

**Results:** Two hundred twenty-six laparoscopic instruments were tested (165 reusable). Insulation failure occurred more often in reusable (19%; 31/165) than in disposable instruments (3%; 2/61; \* $p < 0.01$ ). When reusable sets were evaluated, 71% (12/17) were found to have at least one instrument with insulation failure. Insulation failure incidence in reusable instruments was similar between hospitals that routinely checked for insulation failure (19%; 25/130) and hospitals that do not routinely check for insulation failures (33%; 7/21;  $p = 0.16$ ). Insulation failure was most common in the distal third of the instruments (54%; 25/46) compared to the middle or proximal third of the instruments (\* $p < 0.05$ ).

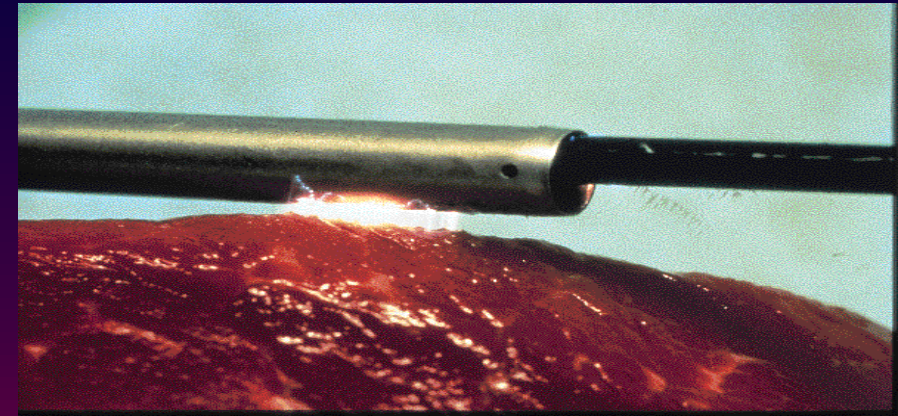
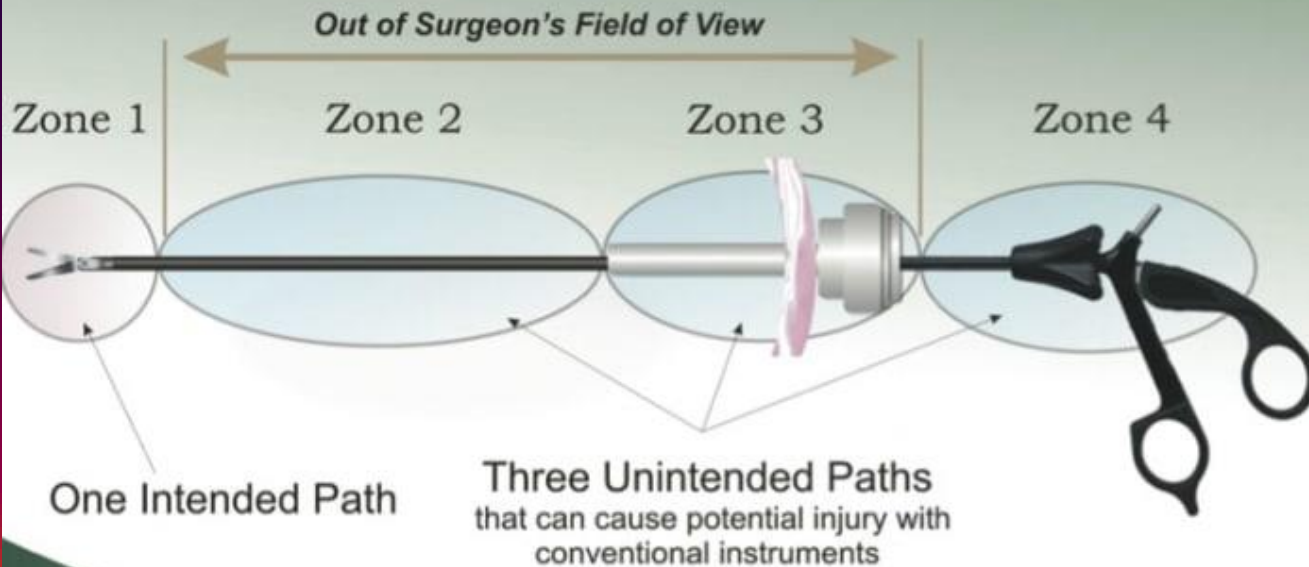
**Conclusion:** One in five reusable laparoscopic instruments has insulation failure; a finding that is not altered by whether the hospital routinely checks for insulation defects. Disposable instruments have a lower incidence of insulation failure. The distal third of laparoscopic instruments is the most common site of insulation failure.

# Method of Reducing Stray Energy Burns in Laparoscopic Surgery

Active Electrode Monitoring (AEM) instruments incorporate a “shielded and monitored” design to lower risk of injury.



## Four Zones of the Electrical Path



# Conclusions

## Root Cause(s)

Repeated 'cold' sterilization (glutaraldehyde) of laparoscopic instruments degraded insulation.

The use of available and functioning active ESU electrode monitoring technology would have prevented burns to the patient's stomach and fatal consequences.

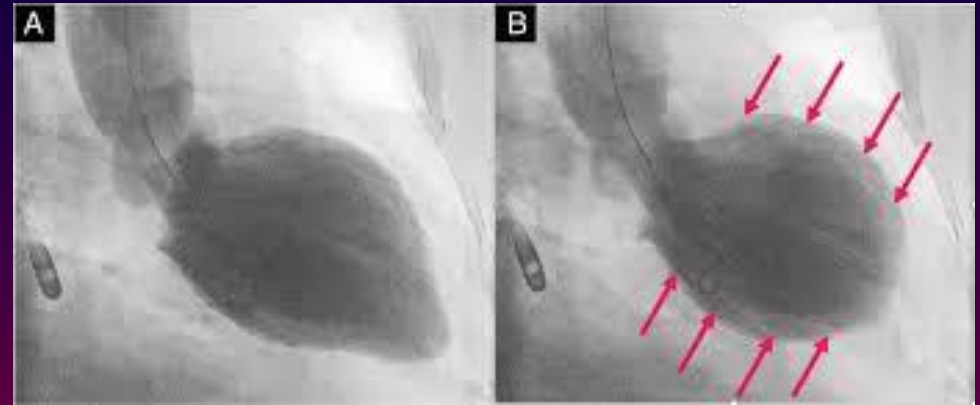
Regularly inspect and test insulation integrity of laparoscopic instruments.



**Laparoscopic instrument insulation failure: The hidden hazard**

*“Conclusion: There is an unacceptably high prevalence of instrument insulation failure in gynecologic laparoscopic instruments. Visual inspection is not an appropriate screening mechanism for insulation failure but routine biomedical testing reduces the prevalence of defective laparoscopic instruments”.*

A 65-year-old male was undergoing a routine cardiac angiography and ventriculography. The injector was thought to be filled with contrast agent – but was filled with air instead. Over 100 ml of air was injected into his left ventricle.



# Conclusions

## Root Cause(s)

Cath lab personnel (understandably) assumed the injector was correctly filled as the injector head was in its correct downward position and the syringe plunger fully retracted.

The manufacturer of this injector offered an air emboli detector for the syringe – but only as an ‘option’ and not an integral part of the design.

Is this  
syringe filled  
with clear  
contrast  
agent or air ?



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[www.elsevier.com/locate/ijcard](http://www.elsevier.com/locate/ijcard)

Letter to the Editor

A serious complication of a power injector for coronary angiography

Hideaki Kaneda\*, Shigeru Saito, Yusuke Miyashita, Saeko Takahashi,  
Takaaki Shiono, Yoshio Taketani, Hiroshi Domae

## *Lessons Learned:*

Treat every adverse event, injury, accidental death as a precious learning opportunity . . .

Seek to identify the active failures and latent conditions - within the system – that contributed to the event.

Do not just manage the last error.

**Eliminate the tendency  
to blame !!**

***“The only real mistake is the one from which we learn nothing”.***

- Henry Ford



***Thanks !***

fennigko@msoe.edu